



UPCOMING WEEKS Volunteer needs and Running times

Mamma Mia!

October 31 – November 11 Hanna Theatre | 2 hrs 15 min w/ I

Pride and Prejudice

October 31 – November 4 Hanna Theatre | 2 hrs 45 min w/ I

Sweat

October 31 – November 4 Outcalt Theatre | 2 hrs 25 min w/ I

- <u>WE E 10/31 6pm</u>
- <u>SA E 11/3 6pm</u>

Les Misérables

October 30 – November 18 Connor Palace | 2 hrs 55 min w/ I

- <u>WE E 11/7 6pm</u>
- SA E 11/10 6pm
- SU M 11/18 11:30am

A View from the Bridge

November 1-3 Ohio Theatre | 1 hr 40 min no I

- <u>TH E 11/1 6pm</u> Double Hours
- <u>SA E 11/3 6pm</u>

The Music of Cream

November 1 KeyBank State | 2 hrs 45 min w/ I

Aziz Ansari

November 2 - **No More Extras** KeyBank State | 90 min no I

The Dirty Song Book

November 2-3 Kennedy's

National Geographic Live November 7 Ohio Theatre | 90 min no I



Shoe Reminder!

This is a reminder that all RedCoats should wear solid black, closed toe and heel shoes when volunteering. Shoes should not have white soles, laces, or labels. All shoes should be closed toe <u>and heel</u>. This is

a safety requirement due to evacuation purposes. We need everyone to be ready to lead people out of the building on fire escapes or down ramps and open shoes can be a hazard in this situation.

Please remember that our aim is to make the RedCoats as a whole as uniform as possible. When dressing, consider whether your clothes indicate to our guests that you are part of the RedCoat TEAM!

If you have questions regarding the uniform, a more detailed description is listed on page 10 of the new handbook, available <u>HERE</u> and we are also leaving copies of the handbook in the Volunteer Room for you to take.

No Touching!!!

We have received multiple messages this week regarding volunteers or others who are touching guests. This is likely meant in a good hearted attempt to get someone's attention, or move them toward their seat, however, please refrain from touching any guests, volunteers, or staff members.



Even when you have good intentions, you cannot be sure of how someone will interpret that touch. What may be an attempt to get someone's attention by you could be perceived as aggression by someone else. Additionally, many of our guests or fellow volunteers may have medical issues where even a gentle touch can be painful. Please be sensitive to this issue and watch the way you interact with others.



Road Closure for The Lumen

On **Saturday, November 3** (from midnight Friday through midnight Saturday), there will be cement trucks working and surrounding the site of The Lumen across from Connor Palace and Key Bank State. Euclid and 14th will be closed during this time.

Please access the US Bank garage via the Prospect entrance on Sunday. The sidewalk and crosswalk on the west (US Bank) side of the road will remain open.



RedCoat Discount Tickets

Did you know RedCoats receive discount tickets? There are three primary ways to receive discount tickets.

CEO Discount Program – discounts are available to select performances by following

this link <u>https://Tickets.PlayhouseSquare.org/G03</u> and using the promo code REDCOAT.

If no discount is available on the performance you have selected you can instead have any fees waived by purchasing at the Ticket Office window and showing them your RedCoat photo ID.

The final way to receive discount tickets is to look in the Newsletters and Updates each week. Our partners at CPH and Great Lakes occasionally give special offers to RedCoats which we list in that weekly email.

Please visit the Volunteer Website for an in-depth description of these items HERE:

Violet

This multi-award-winning musical features show-stopping anthems ranging from Americanroots to folk to gospel. As a girl, Violet was struck by a wayward



axe blade when her father was chopping wood, leaving her with a visible scar across her face. With enough money finally saved she's traveling across the Deep South in 1964 towards a miracle – the healing touch of a TV evangelist who will make her beautiful. Although she may not succeed in having the scar on her face healed, Violet is able to repair those scars that are lying deeper than her skin.



Seppa Fig Live!

Peppa Pig Live! is back with an action-packed live show featuring your favorite characters as life size puppets and costume

characters in Peppa Pig's Surprise! Come join Peppa, George, Mummy Pig, Daddy Pig and more in an all singing, all-dancing adventure full of songs,

games and surprises!

Ballet Hispanico

Combine passion, dazzling elegance, and an infectious energy together and you get the remarkable Ballet Hispanico!



Performing at Playhouse Square for both an evening and matinee, Ballet Hispanico will feature sizzling music and a mixed repertoire program filled with some of the most highly acclaimed Latin choreographers today. Ballet Hispanico has performed for over two million people on three continents, building a repertory of over 70 works that fuse together Latin dance, theatricality, classical ballet and modern dance techniques to create a new style of dance that is uniquely, Ballet Hispanico.

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Violet

November 8-18 Helen Lab

- <u>SU M 11/11 12:30pm</u>
- <u>SU M 11/18 12:30pm</u>

Ballet Hispanico November 10-11 Ohio Theatre

• <u>SA E 11/10 6pm</u>

Double Dare Live!

November 11 Ohio Theatre

Cleveland Comedy Fest November 1 Ohio Theatre

- <u>TH E 11/15 4pm</u>
- FR E 11/16 4pm
- <u>SA E 11/17 8:30pm</u>

Technology Conference November 14

WIST

• <u>WE M 11/14 8-10am</u>

Anita Baker

November 16-17 KeyBank State

Boney James

November 17 Ohio Theatre – No More Extras

The Singing Angels

November 18 KeyBank State • SU M 11/18 12:30pm

The Musical Theater Project November 18

Hanna Theatre

A Christmas Story

November 23 – December 23 Allen Theatre

Peppa Pig Live!

November 25 KeyBank State • SU M 11/25 1:30pm

Click here to Extra/Cancel