

April
2018

RedCoats



★ VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone! ★

6250 Benita Batulewick* Saundra Malevan*	500 Warren Beck Bob Cantini Christine Knott Patty Mack* Linda Miller Michelle Sills
4500 Beverly Siegel*	250 Tina Corea Donna Davis Betty Ewing Fran Gesten Joan Kassan Paul Lamer Paula Matney Dorothy McCarthy Nancy Stokes Ross Wason*
3500 Judie Amsel*	100 Stefanie Albert Karla Aleman Vicki Arnold Emily Bailey Pat Bland Neb Burke Bob Campobenedetto Laurie Campobenedetto Kathryn Clark Barbara Deeds Tom Dickinson Desirae Geiger Marge Goetz Laurie Graff Wendy Hammer Cecilia Hartman Barb Humrick Isabella Johnson Penny Kurovski Christina Lazar
3000 Vicki Kollar	
2750 Maryann Santa	
2000 Colleen Miscencik Mary Ryan Barbara Terrill*	
1750 Barbara Helon Corrine Hyman	
1500 Bob Beck* Grace Burney Lucy Anne Christopher	
1250 Patti Jalovec Larry Stochl	
1000 Diane Kramer Patty O'Reilly* Michele Ricco	
750 Marge Fetterman Hazel Hicks Jim Jirousek Nancy Scardon Chuck Smith	

*Denotes Head Usher



Hamilton Information

Hello RedCoats! In this newsletter we have compiled all of the Hamilton information that we have at this time. Please read it carefully as there are many important details for you to know!

How Do I Buy Tickets?

- Hamilton tickets will go on sale on **Friday, April 13th at 9:00am**
- They will be available online, in person, and over the phone
 - **Online:** There is an online queue beginning before 9am. Everyone who enters playhousesquare.org/hamilton before 9am will be assigned a number at random to queue them for tickets. There is no advantage to being earlier. You will be let into the ticket buying site in order of your random queue number until tickets are no longer available
 - **Phone:** Beginning at 9am you can call either 216.241.6000 or 866.546.1353 to enter the queue to buy tickets. You may have to keep trying back to get through until you are entered into the phone queue.
 - **In Person:** Tickets will go on sale in the KeyBank State Ticket Office Lobby beginning at 9am. We expect a great deal of people coming in this way.
- **DO NOT CALL THE VOLUNTEER OFFICE WITH TICKET QUESTIONS.** We do not have access to any ticket buying information and will likely not be in our office as we will be helping in the Ticket Office Lobby.
- There are no reserved tickets for any groups (RedCoats, group sales, season ticket holders etc.) so everyone must go through the same public sale. We recommend that you do not purchase tickets for a day you may be scheduled as we will not be able to move your volunteer time to accommodate (e.g. if you are a TU E volunteer, do not buy tickets on a Tuesday).
- If you do not get tickets:
 - There will be 37 \$10 lottery tickets available for each performance. Look for further details in the future.
 - Please sign up at playhousesquare.org/hamilton for further news.
- Buy directly from Playhouse Square!!! Please encourage your friends to not buy from third party sellers. There are already sites with tickets for sale at our theaters but they may not be legitimate tickets. We will not be able to accommodate anyone who buys fake tickets.

Scheduled Volunteering

- We expect each evening and weekend team will be scheduled twice
- Weekday Matinee Teams, MO E Teams, and STARS will be given an opportunity to be scheduled for Hamilton once
- You must be an active volunteer in good standing to work Hamilton
- The Hamilton schedule will be released in its entirety on Wednesday, May 30th. Following that, there are set windows of time for requested changes. We will give instructions in greater detail as these times get closer. **Any changes sent outside of the appropriate window will not be honored.**
 - Weekday Matinee Teams, MO E Teams, and STARS
 - Wednesday, May 30th – Friday, June 8th
 - Swap and Extra Requests
 - Wednesday, June 13th – Friday, June 22nd
 - You will be emailed the week of July 2nd confirming all of the days you are scheduled to work Hamilton (both your scheduled days and extras)

Changes to Schedule

- Cancellations - If you do not want to work Hamilton you may cancel with no penalty to your attendance
- Extras - there will be limited opportunities for extras. Each volunteer can put in one request to extra with their 1st and 2nd choice of performances. You must give us your two choices. Messages stating that you can work any performance will not be honored.
 - These will be based first on availability (who has requested that performance and how many are needed), and then on attendance percentage, Head Usher status, and hours or years worked
 - We will be putting a list on our website:
<http://www.playhousesquare.org/volunteer-home>
with your ID number, attendance percentage, and hours worked so you can check it prior to signing up. Please note – if you are new your percentage may be listed as 0% if you haven't been here long enough for it to calculate. This will be remedied as we get closer.
- Swapping – If you cannot work either of your scheduled performances you may swap both of them for one alternative performance. If you cannot make one performance, you will be removed from the list and it will not count against your attendance percentage but cannot be made up.
- There will be no opportunities to make up missed performances.

Other Questions

- The run time is 2 hours and 45 minutes with intermission
- There will be no seats available at any performance
- We will be checking photo IDs upon entrance. You must have your photo ID and be on the list to be admitted to work. If you are not on the list you will be turned away
- You may not bring anyone who is not assigned with you to performances
- We do not have any way to facilitate you buying tickets
- We will have extra support from the Ticket Office to handle scanning and ticketing issues as well as added Security to address any concerns
- We will not be bringing on new RedCoats during or leading up to Hamilton
- Parking will remain the same – please park in the US Bank Garage for all Hamilton performances on the top two levels, or as otherwise specified by the attendant
- Please direct all questions from friends and family members to the PHS website. We would prefer that you not respond to social media requests for information.

100 continued

Alice Leone	Chuck Reynolds
Nicole Londo	Sherrie Rivett
Marilex Luna	Morgan Schultz
Judy Mitchell	Rose Sejnowski
Marjean Mitchell	Zoe Sizemore
Michael Mog	Mary Smith
Marcus Pizarro	

RedCoats who received Rounds of Applause for STAR Performance this month

Lisa Baiera	Andrea Ritter*
Pat Clark	Bonnie Tagliarini
Patty Dendinger	Elaine White
Vicky Hankins	Elizabeth Winczik
Rita Nicols	

Please Welcome our Newest RedCoats!

Wilma Adkins	Donna Muranko
Donna Attewell	Pete Nunes
Kim Beegan	Annie Patterson
Maureen Berg	Alex Pruiitt
Joyce Braun	Molly Pruiitt
Marian Bryant	Nataliya Pyatka
Barbara Byrne	Oleksandra Pyatka
Amy David	Colleen Roach
Ellie David	Monique Ruffin
Janice Davis	Tobe Schulman
Laurie Dean	Kristin Selby
Pat Ehrbar	Carli Sherman
Jacquelyn Filczer-Srokowski	
Patricia Fitzgerald	Sheila Soper
Stephen Florek	Joanne Spickler
Kelly Friend	Sarah Stechow
Rosemary Geisweidt	Shelly Stefancin
Gayle Hakk	Mary Lee Stowell
Corlista Hardman	Kathleen Sumner
Jacqueline Hawkins	Catherine Travis
Marie Hodge	Rebecca Turner
Maegen Hurtado	Carmella Usher
Glen Johnston	Millie Velazquez
Hannah Judson	Bob Walsh
Tracey Kirksey	Marie Walsh
Jennifer Lawery	Tony Weishar
Sandy Levine	Sherry Wick
Tina Loizos	Doreen Williams
Alia Miller	Moses Yonkers
Sue Ann Miller	Janice Zalewski

Thank You to our Retiring RedCoats with 10+ years of service!

Ronnie Taylor
Della Yost-Kubera

* Denotes Head Usher

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Flannigan's Wake

April 11-April 28
Kennedy's | 2 hrs w/ l

Macbeth

April 11-April 15
Hanna Theatre | 2 hrs 15 min w/ l
• [SA M 4/14 12pm](#)

Marat/Sade

April 11-15
Outcalt Theatre | 2 hrs 20 min w/ l
• [SA E 4/14 6pm](#)

Guess How Much I Love You

April 11-15
Ohio Theatre | 1 hr no l
• [SA M 4/14 12:30pm](#)
• [SU M 4/15 10am](#)
• [SU M 4/15 12:30pm](#)

The Humans

April 11-29
Connor Palace | 95 min no l
• [SA E 4/14 6pm](#)
• [FR E 4/20 6pm](#)

Mystic India

April 14
KeyBank State – DOUBLE HOURS
• [SA E 4/14 6pm](#)

25th Annual Putnam County Spelling Bee

April 14 – May 6
Allen Theatre | 1 hr 50 min w/ l
• [SA E 4/14 6pm](#)

Celtic Woman

April 19
KeyBank State | 2 hrs 10 min w/ l

Whose Live Anyway?

April 20
KeyBank State

GLT Gala

April 21
Hanna Theatre
• [SA E 4/21 4pm](#) – 4 vols needed



Volunteer Appreciation Month

We cannot thank you all enough for being volunteers here at Playhouse Square! We truly appreciate everything you do.

As a token of our appreciation we have **RedCoat Cookies** that we will be handing out during the entire run of **the Humans (April 10-29)** and **weekday matinees (April 11-13 and TU M 4/24)**.

Please pick one up upon sign out each time you work one of these events.

Note: You can only receive one if you are present and working at one of the above mentioned performances. You may not have someone else pick up your cookie, and we cannot save them or send them down at other times.

Volunteer Appreciation Coupons

The Forum for Volunteer Administrators has once again extended their wonderful coupon sheet to RedCoats in honor of Volunteer Appreciation Week! The sheets include

coupons for you and a guest to visit exciting places around Cleveland for **FREE!**

For the opportunity to visit The Cleveland Metroparks Zoo, the Cleveland Museum of Natural History, the Holden Arboretum, and many others during Volunteer Appreciation Week (April 14-22), pick up a coupon sheet in the Volunteer Room or download it [HERE](#).



RedCoat Appreciation Night - GLT

May 9, 2018 | 6:30 - 9:30 p.m.

Great Lakes Theater and your RedCoat Leadership Team are co-hosting a special RedCoat Appreciation Night at Great Lakes Theater's production of *Beehive – The 60s Musical* at the Hanna Theatre on



Wednesday, May 9 from 6:30 - 9:30 p.m. In thanks to you who make patrons of Great Lakes Theater feel at home when they visit the theater, **each RedCoat Volunteer and a guest are invited to purchase tickets at a discount to attend this event!**

The night's schedule will include:

6:30 p.m. | A social gathering with friends & many thanks

Join a pre-show gathering of the RedCoat family and GLT friends in the Hanna Theatre Salon, with raffle prizes including ticket giveaways and gift baskets.

7:30 p.m. | A relaxing night at the theater (with your red coat off!)

Enjoy 50% OFF any seat in the theater to *Beehive – The 60s Musical* and 20% OFF at the Hanna Theatre Gift Shop for you and a guest. (You will be seated with your party in the very best available seat, according to your preferred seating type.)

Reserve your tickets by May 6 online at: <https://www.greatlakes theater.org/event/thanks>

Not Receiving Weekly Emails?

We have encountered a number of accounts recently where a RedCoat is not receiving our weekly email on Wednesdays. When we look up the account it says that you have "opted out" and that you don't want to be contacted by us any longer.

If you have not received emails for multiple weeks in a row and you want to be, please contact me at gina.glorioso-rendall@playhousesquare.org so we can check your account.

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Bring it On – CMSD Musical

April 27-29

Ohio Theatre

- [FR E 4/27 6pm](#)
- [SU M 4/29 1:30pm](#)

Tick, Tick...Boom!

April 27-29

Helen Lab

Cleveland Foundation Annual Meeting

May 1

KeyBank State

Journey to Oz

May 1-5

Ohio Theatre

The Secret Life of Suitcases

May 1-5

WIST

Disney's Aladdin

May 2

KeyBank State

Lula Del Ray

May 4

Connor Palace

Beehive: The 60s Musical

May 4-20

Hanna Theatre

The Royale

May 5-27

Outcalt Theatre

Miranda Sings Live

May 6

Connor Palace

Lula Del Ray

May 4

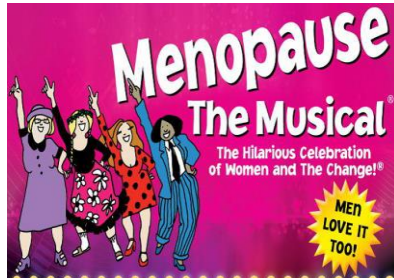
Connor Palace

Carol Burnett

An Evening of Laughter and Reflection

May 9

Connor Palace – No More Extras



laughing about for over 16 years! It's the Hilarious Celebration of Women and The Change!®

Menopause the Musical returns to Playhouse Square July 31-August 12th

REDCOAT presale discount are available on April 20th

Simply log on to: www.playhousesquare.org/ceo and use the code: REDCOAT

Tickets to the General Public will begin on April 24th.

Event Sheets

Please take a close look at the Event Sheets you receive when working an evening or weekend show. Not only do these tell you what other performances and events are going on in the complex, **now the backside gives information about local bars and restaurants!**

Weekday Matinee Parking Reminder

Reminder: **You may NOT park in the US Bank Garage for weekday matinee performances.** Weekday Matinee RedCoats should park in the Playhouse Square Garage even for performances at the Hanna.

You may be able to get into the US Bank garage, but some RedCoats have been asked to pay the full amount upon exit. We cannot reverse this or reimburse you if you park in the wrong place.



Aladdin Matinees

We have two alternative performances for Aladdin in which we will need additional RedCoats to help us out!

[Thursday, May 3 at 12pm](#)

[Thursday, May 24 at 12pm](#)

Although the second matinee is not coming on the schedule until next week, we are allowing people to sign up ahead of time for this event. Click the links above to sign up for one of these great performances!

[Click here for the current
Volunteer Schedule](#)

[I would like to
be an EXTRA](#)

[I need to
CANCEL](#)