

RedCoats





Congratulations to the following Redcoats for reaching a volunteer-hour milestone! *

21250

Evelyn Dolejs*

4000

Alvira Green

3500

Marta Lesnyay

3250

Judie Amsel* Sharon Mckanze

Louella Smith Jeanette Sulak

2750

Chris Krol

2500

Ulysses Allen Susan Otto Susan Pacanosky Kathy Welsh

2250

Carol Gazda Eddy Jeris **Evangeline Richards** Colette Roach

2000

Bridget Lavelle Kamla Nagpaul

Robert Bayt Pat Boesken Jim Centorbi* Rena Kubic Joanne Rassie

*Denotes Head Usher

1500

Charles Armstrong Dennis Fodor* Maria Fodor* Cathe Hillman Cher Miles

1250

Bruce Danfer* Kathy Gates Karen Powell Cheryl Wankewycz Suzanne Zadell

1000

Brenda Barbarino Angie Fanara* **Bob Norton** Dave O'Reilly' Sue Richter Renee Ritter

Harriette Belkin* Renee Crumb Judy O'Donnell Dan Tedick* Marty Webb

Julie Barker Joe Cistone Kathy Cistone Paul Flament **Tommie Jones** David Lantz Pam Millas Julie Root Trudy Salim **Bob Taylor Judy Taylor** Sylvia Woycitzky

*

From the desk of Gina, Volunteer Manager

Thank you for the incredible job you all do. I am so impressed by your level of professionalism and kindness to our quests, and your willingness to work together even when we have difficult days. It's not just those of us in the office who recognize your hard work. Sometimes we get lovely notes complimenting you like these from recent guests:

"The redcoat hosts did their usual splendid job"

"The ushers friendly and polite. We saw the old State lobby and the new Ohio lobby. What a treasure."

You are such an integral part of the guest's experience here, you really have become part of the magic for so many of them – you are the introduction to the performance they are coming to see.

As a **THANK YOU** for all of your hard work and in recognition of Volunteer Appreciation Month, we are able to extend an exciting offer to you all! The company of Something Rotten has graciously extended an offer for you



and a guest to come to a performance of Something Rotten!

You may choose from one of the following dates: Tuesday, May 9 at 7:30pm Wednesday, May 10 at 7:30pm Thursday, May 11 at 7:30pm

Please look in next Wednesday's update for information on how to reserve tickets!

RedCoat Recruitment

You are such an integral part of Playhouse Square's growth and success, it really would not be possible without you all. We are so excited for this new growth; however, the addition of more shows and longer runs have at times put an undue burden on many of you who are scheduled often. Looking forward, we want to ensure that the RedCoat base grows along with Playhouse Square so this growth can be spread amongst more people.



In the meantime, we ask that you bear with us as we expand our ranks. We are aware that many of you (especially those on the weekend) are scheduled more often than you prefer. Please know that we are working to address this issue and continue to help us out and come in as extras in the meantime.

Starting this month, we are beginning a new recruitment initiative in the hopes of increasing our ranks by around 500 new RedCoats! We feel this will better equip the RedCoats to handle the influx of new, longer running, shows coming in the next year without overreliance on our current RedCoats.



We love you all so much – we want more of you. Please think of your family and friends and ask if they've ever thought about becoming a RedCoat. Since I started working here I've found that so many people are interested once I tell them a little about what we do. To make this easier for RedCoats, our office is working on making it quicker to become a RedCoat and more flexible once you are one.

We will have a recruitment thermometer down in the volunteer room, adding anyone who becomes an active volunteer from April forward so you can see the progress we all are making. Additionally, we will have an incentive program for all of you and are currently offering the choice of a RedCoat Mug, T-Shirt, or Bag for any current RedCoat listed as a referral by an incoming RedCoat beginning April 1. Please direct potential volunteers to the website to fill out the form and someone from our office will contact them with additional details.

()-

FRONT OF HOUSE SPOTLIGHT







Playhouse Square Tour Guide Recruitment

Have a passion for the history of Playhouse Square? Feel comfortable speaking in front of people? Consider applying to be a Tour Guide!

Throughout the year our Tour Guides share the history behind the world's largest theater restoration project with hundreds of guests. With five fully restored historic theaters, guests get to hear how these gems were saved from the wrecking ball and the story that led to Playhouse Square becoming the largest performing arts center in the country outside of New York.

Currently, there are about 30 tour guides. We have a group of veterans who will help you learn about the theaters and a comprehensive notebook with details about each theater as well.

Tour Guides are asked to be present at our free backstage tours, which are typically the first Saturday of each month. We also provide private tours to various groups throughout the year, which Tour Guides can sign up to help with.

If interested in becoming a Tour Guide, please contact Megan Anderson at megan@playhousesquare.org for application details.



Volunteer Room Surprise!!!

You may have noticed the construction starting in the back section of the Volunteer Room recently. We are excited to announce that Playhouse Square is adding two new restrooms for the RedCoats! In the meantime it may be a little dusty

downstairs, and we have had to take the current changing room as a storage closet, but we hope you all enjoy the easy access to restrooms in the future!

Milestones Continued...

250

Kathy Dempsey Arnie Pearl Leslie Smith Eric Stapelberg* Beverly Suber

100

Beverly Abrams
Sue Cudworth
Denise Degennaro
Debbie Edwards
Joselyne Elseikali
Jud Godfrey
Susan Godfrey

100 cont.

Sal Karanouh-Schuler Nancy Kelley Frank Kieltyka Colleen Kowalski Rita Mikolajczyk Donna Oriondo Julian Pidhirny Shelley Sekerak Paula Shakelton Chris Sheetz Teresa Sroka Ella Wilson

Congratulations to RedCoats who received STAR awards this month

Ana Billow Tommie Jones Mary Lou McGuire* Sarah Martin Dave Wickham*

Please Welcome our Newest RedCoats!

Mary Angus Olivia Beebe Brigitte Blackburn Laurie Chambers Diane Chomo Kathy Coleman Romeo Coleman Bernadette Collins **Beverly Dorsey** Ramona Edwards Traci Evans-Ellacott **Betty Ewing** Diane George Sandy Gordon Tony Graham Vicki Hankins Jennifer Harris

Robin Haynik Jeannette Kelly-Reed Jackie Kickel Pala Krznaric Carol Lewanski Denny Lynch Mary Kay Lynch Margaret McCloud Patsy Moore Sandy Nukta Tom Perney Geneva Sarratt Diana Scott Lisa Smith George Soltesz Mary Warner Judi Zdanko

Thank You to our Retiring RedCoats with 10+ years of service!

Ruthlee Bertsch
Donna Duggan
Marti Komar
Julie Magoline
Bill Perdan
Suzanne Robbins
Don Rynbrandt
Kathy Rynbrandt
Fannie Turner (Williams)

* Denotes Head Ushter

UPCOMING WEEKS

VOLUNTEER NEEDS AND RUNNING TIMES

FLANAGAN'S WAKE

April 12 – April 29 Kennedy's Theatre

Between Riverside and Crazy

April 12 - 23

Outcalt Theatre | 2 hrs no I Extras Needed

- FR E 4/14 6pm
- SA E 4/15 6pm
- SU M 4/16 1pm Double Hours
- WE E 4/19 6pm

Hamlet

April 12 – 15 Hanna Theatre | 2.5 hrs w/ I

Rocktopia - No Extras

April 13

State Theatre | 2 hrs w/ I

Freaky Friday

April 15 – May 14 Allen Theatre

Extras Needed

- SU E 4/16 5pm Double Hours
- SA E 4/29 6pm

Back 2 The 80's

April 15

State Theatre

Extras Needed

SA E 4/15 – 6:30pm

Chris Rock

April 19 - 20

State Theatre

Extras Needed

- WE E 4/19 6pm
- TH E 4/20 6pm

Decades Rewind

April 20

Ohio Theatre

A Streetcar Named Desire

April 20 - 30

. Helen Lab

Hater's Roast

April 21

Ohio Theatre

Volunteer Appreciation Month Coupons

The Forum for Volunteer Administrators has extended all of you a coupon page with various offers for FREE admission to local museums and attractions during National Volunteer Week, Sunday, April 23 – Saturday, April 29, 2017.

A link to the coupon page is available <u>HERE</u>. We will also be printing copies off and leaving them on the wall in the Volunteer Room.





Double Hours for Sunday, April 16

We recognize that many of you are celebrating the Easter and Passover holidays this Sunday, April 16. As a result we are low on RedCoats for our two performances and will be offering DOUBLE HOURS for both. Please sign up as an extra if you are able:

<u>Between Riverside and Crazy - 1pm, Outcalt</u> Freaky Friday – 5pm, Allen





International Children's Theater Festival

The International Children's Theater Festival will be occurring this year from Monday, May 1 – Sunday, May 7. This festival will feature live performances from around the world and is often a child's first venture into theater. RedCoats are needed at all performances, especially weekday matinees. Please check the schedule for dates and times of these innovative performances and sign up to help us at these events.

Reminder: if you are coming to help at a weekday **matinee** you should always park in the Playhouse Square Garage located off of Chester Ave.





UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Great Lakes Theater Benefit

April 22 (3 needed from 6-7:30pm) Hanna Theatre Extras Needed

• SA E 4/22 – 6pm

Celtic Woman - No Extras

April 23 State Theatre

Dave Mason - No Extras

April 23 Ohio Theatre

Fair on the Square

April 24
Ohio Theatre
Extras Needed

MO M 4/24 – 3:30pm

Something Rotten!

April 25 – May 14 Ohio Theatre | 2 hrs, 20 min w/ I

LIZZIE

April 28 – April 30 Ohio Theatre | 90 min Extras Needed

- FR E 4/28 6pm
- SA M 4/29 3:30pm
- SA E 4/29 7pm

The Man Who Planted Trees

May 1-7 State Theatre

Grug and the Rainbow

May 2-7 WIST

The Moon is a Balloon

May 2-7 Ohio Theatre

Morgan's Jouney

May 3-7 Gund

Pedal Punk

May 5-7 State Theatre

I would like to be an EXTRA

I need to CANCEL



Chris Rock Schedule Changes

The call time for Chris Rock has been updated to 6pm for both days (April 19 and 20). The show will still be starting at 8pm, but they are asking for the lobbies to open 90 min before show time to have more time

for a new cell phone locking system they will be using for these performances.

If you are able, please come at 6pm to help with the early lobby opening. **We will be providing food in the Volunteer Room** for both of these nights to ensure you are able to eat that evening even if you come straight from work or other activities.

Due to the added needs at this performance we are also looking for extras to ensure we can handle the added requests:

- WE E 4/19 at 6pm
- TH E 4/20 at 6pm

Fair on the Square

On Monday, April 24 Playhouse Square will host Fair on the Square - a free, one-stop field trip expo where area educators have the opportunity to meet with more than 50 Northeast Ohio arts, science and



cultural organizations. We are seeking 8-10 more RedCoats to help guide guests to different areas from 3:30pm – 6:30pm. Sign up below to help at this event!

MO M 4/24 at 3:30pm

Spotlight on Upcoming Shows!



From the director of Aladdin and the co-director of The Book of Mormon, **SOMETHING ROTTEN!** is "Broadway's big, fat hit!" (New York Post). Set in 1595, this hilarious smash tells the story of Nick and Nigel Bottom, two brothers who are desperate to write a hit play. When a local soothsayer foretells that the future of theatre involves singing, dancing and acting at the same time, Nick and Nigel set out to write the world's very first MUSICAL! With its heart on its ruffled sleeve and sequins in its soul, SOMETHING ROTTEN! is "The Producers + The Book of Mormon x The Drowsy Chaperone. Squared!" (New York Magazine)

**Remember to look in next week's update for information on tickets for you and a guest to this great new show!

LIZZIE is a rock roadshow retelling of this bloody legend told by four women fronting a six-piece rock band. This crowd favorite musical returns to the Cleveland stage in celebration of the 10 - year collaboration between Playhouse Square and the highly



-respected Baldwin Wallace University Musical Theater program. Decide for yourself whether Lizzie Borden is innocent, or if she is the axe-wielding murderer that everyone suspects her to be in LIZZIE, the American rock musical.

Click here for the current Volunteer Schedule