

August
2018



★ VOLUNTEER
MILESTONES

Congratulations to the following
Redcoats for reaching a
volunteer-hour milestone!

2250 Bridget Lavelle	250 Jamie Benetto Benne Christian Barbara Davis Frank Kieltyka Dianne Marsh Shelley Searles Michele Siverd Annie Wojanis
2000 Jim Centorbi* Ron Werner*	100 Eugene Andres Gary Burlin Toni Cargil Jackie Davis Debra DelSignore Marquis Globokar Mark Hrusovsky Terry Johnson Cristina Juhasz Emily Koeritzer Olivia Marshall Debra McClendon Johanna Vine Mary Warner
1250 Mike Hanks	
1000 Marie Phillips Tony Pusateri Michael Routa Pat Wroblecky	
750 Mary Beth Jaeger Marilyn Nagel	
500 Amy Binko James Schiessl JoAnn Stamm	

*Denotes Head Usher

➤ *From the desk of Gina, Volunteer Manager*

We are excited to announce an expansion to our STARS (Students Taking a Role at the Square) student volunteering program!



This program, which previously was available to High School students, has now been expanded to include local college students as well! We are excited about this expansion as it will allow many of our graduating STARS to remain with us for a few more years, and will also give other local students a flexible path to volunteering with us.

Please look for the STARS at upcoming events this fall. If you have high school or college students in your life who is interested in volunteering with the RedCoats, please have them visit the following link for more information about this program. Applications close Friday, August 17th.

www.playhousesquare.org/stars

 FRONT OF HOUSE SPOTLIGHT

As we enter the final three weeks of Hamilton, I want to express my gratitude to all of you for working closely alongside the House Managers to make the first three weeks of the run a resounding success. The feedback from the show and our guests has been overwhelmingly positive demonstrating once again that Playhouse Square is a world class entertainment destination dedicated to the highest standards of customer service.

These next few weeks will be a little more challenging as the majority of our subscribers have now seen the show and we will now be interacting with guests not familiar with our spaces or our phone and camera policies. I know you will be helpful to those needing your assistance and vigilant on the use of electronic devices during the show.

The success of the Hamilton soundtrack has inspired some of our guests to sing along with the actors distracting others around them. Even if they are in fine tune, it's not an audience participation show and we ask that if you hear anyone joining in song, politely ask them to refrain.

Please keep an eye out for extra help requests from the Volunteer Office for this show and any of the others so we are adequately staffed to deliver the outstanding guest experience we are known for.

Thanks again!
Ed Broderick
Front of House Manager

Monthly Improvement Focus

Position Assignments

For this month's Monthly Improvement Focus, we are looking at Position Assignments. There are a wide range of positions that RedCoats handle while working

in the theaters and some of these positions are more coveted than others. We do our best to make sure that everyone is in an assignment that works for them, but we really need cooperation from all of the RedCoats to make this happen.

1. If you have positions that you are physically unable to work – please tell the Volunteer Office! If you happen to be assigned to a position that you cannot work email us as soon as you can to let us check your account to make sure we are listing any restrictions you have.
2. Please do not add restrictions to your account, or ask to be switched from a position unless you are unable to work that task. We understand that people are reluctant to work certain positions – but it simply isn't fair for some people to never work those positions and others to have them regularly.

We are so thankful for each of our volunteers who come and dedicate their time to Playhouse Square, and appreciate all of the work that you do. We simply ask for your willingness and flexibility regarding assignments so they can be as equitable as possible.



2018/19 RedCoat Broadway Season Presale!!!

SAVE THE DATE - TUESDAY, AUGUST 28TH for the 2018/19 RedCoat Broadway Season Presale!

Get a jumpstart and SAVE with the EXCLUSIVE Red Coat CEO Pre-Sale for the 2018/19 Broadway Season. Red Coats will have access to the following shows before the public on-sale for the 2018/19 Broadway Season:

Les Miserables
Miss Saigon
Phantom Of The Opera
Bronx Tale
School Of Rock
Cinderella
Chicago
Come From Away

The CEO pages will also have a slight upgrade and you will see some changes that will make your purchasing so much easier

Don't Forget to log into www.PlayhouseSquare.org/CEO and use the code **REDCOAT** to start saving.

If you have any questions please contact **Andy Selesnik**
andy.selesnik@playhousesquare.org or 216-640-8603

RedCoats who received STAR Awards this month

Robin Engler
Becky Griffiths
Diana Hiller
Jan Maziasz
Sue Ann Miller
Sue Trombley
Gary Twardzik
Barbara Viets

In Memoriam

Joe Balog - SU E 3

* Denotes Head Ushter

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Hamilton

August 1 – 26

KeyBank State | 2 hrs 43 min w/ I

(performances listed need 10+ RedCoats!)

- [FR E 8/10 6pm](#)
- [SA M 8/11 12pm](#)
- [SA E 8/11 6pm](#) – great need
- [SU M 8/12 11:30am](#) – great need
- [FR E 8/17 6pm](#) – great need
- [SA M 8/18 12pm](#) – great need
- [SA E 8/18 6pm](#)
- [SU M 8/19 11:30am](#) – great need
- [WE E 8/22 6pm](#)
- [TH E 8/23 6pm](#)
- [FR E 8/24 6pm](#) – great need
- [SA M 8/25 12pm](#)
- [SA E 8/25 6pm](#) – great need

Menopause the Musical

August 1 – August 12

Hanna Theatre | 90 min no I

Cinema at the Square

August 2 - 19

Connor Palace

- [FR M 8/10 11:30am](#) - Shawshank
- [SA E 8/11 6:15pm](#) – Spy Who Loved
- [SU M 8/12 12:45pm](#) – Hook
- [FR E 8/17 6:15pm](#) – The Fugitive
- [SA M 8/18 12:45pm](#) – Sunset Blvd

Cabaret Nights Revue

August 11

CANCELLED

Kennedy's | 1 hr w/ I

Bernie Moreno Center

September 6 – **DOUBLE HOURS**

Ohio Theater

- 25-30 vols needed at 7:30am!!!
- [TH M 9/6 7:30am](#)

Sisters United – It's Our Time

September 14

KeyBank State

The Dollop

September 14

Ohio Theatre

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

The Woman in Black

September 15 – October 7

Allen Theatre

The Uncle Louie Variety Show

September 15

Hanna Theatre

Dr. Jordan Peterson

September 19

KeyBank State

Henry Rollins Travel Slideshow

September 19

Ohio Theatre

Bad Bunny

September 20

KeyBank State

Plath & Orion

September 21 – October 27

Kennedy's

An Evening with Beth Hart

September 22

Ohio Theatre

Anisfield-Wolf Book Awards

September 27

KeyBank State

Mamma Mia!

September 28 – November 11

Hanna Theatre

Eddie B – Teachers Only

September 28

KeyBank State

Rob Bell

September 28

Ohio Theatre

Achievement Pins

Congratulations to all of you who have been earning pins for your hours over the last couple months! We are so proud of you all for your achievement!

We have received questions about when you will receive these pins. We've been asked to not send them down to be announced during Hamilton since the House Managers have more to cover in those meetings that they typically do. Because of this, you can expect to receive your pins when you work your next Broadway Series performances at Hello Dolly!

Cuyahoga County Cinema Screening

Each year we have a special matinee Cinema at the Square for seniors in Cuyahoga County. This year that event is this coming Friday, August 10th at 11:30am for the film Shawshank Redemption.

We can always use extra hands at this event, and this year we would also love if some of you could come a little early to help with early arrivers.

Please email RedCoats@playhousesquare.org to sign up or use the link below:

[FR M 8/10 11:30am](#)

Cabaret Nights Cancelled

The Cabaret show scheduled for Kennedy's this Saturday, August 11th has been cancelled. If you were planning to work this show and are still interested in coming down, we are very low on RedCoats for Hamilton that night and would love some extra help! Click below to sign up.

[Click Here for the Current
Volunteer Schedule](#)

[Hamilton SA E 8/11 6pm](#)

I would like to
be an EXTRA

I need to
CANCEL