

August
2017

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a volunteer-hour milestone!

8750 Don Fedorchak*	5750 Luise Hanold
4500 William DeCapite	2750 Lois Langell
2500 Ted Jaworski Bill McEllyea* Bobbi Sundman	2000 Judy Muzzy
1500 Claudia Godlewski Jane Hill Sandy Paliga	1000 Mike Dendinger Carol Farris Denise Minefee Dorothy Shillman
750 Caroline Balog Joyce Dickson Debbie Miller Jean Mraz Heidi Tysl Kathleen Whitmore Kitty Williams Joan Zinn	500 Kathleen Barry Donna Dreher Dave Harper Karen Harper Tim Stradtman* Becky Stump
250 Crystal Dunstan Curtis Hopkins Gloria Smith Mitzie Zdravje	100 Jill Alfano Marilyn Bagley Betty Ewing Melissa Glorioso Donna Laszcz Debbie Perla Susie Poultney Brian Sheetz Christine Stephens

*Denotes Head Usher

➤ From the desk of Gina, Volunteer Manager



Recruitment Update!

We have some exciting news to share on the recruitment front – as of today, we have **added more than 150 new RedCoats** since our recruitment campaign started in April! Welcome to all newbies, thank you for joining us, we are so glad to have you! We hope that all you former RedCoats are enjoying seeing some new faces on your teams.

We are still looking for more new RedCoats with our busy and exciting season coming up. We are hoping to have around 1,800-2,000 total RedCoats and we currently have a little over 1,400! Keep on the look out for some new materials you will soon be able to share with friends and family who may be interested in joining the ranks of the RedCoats!

We have been working on a RedCoat video as well as updated brochures that we hope will be released in the next month or so!

Guest Evacuation Training Updates

You should have received either an email or a phone call now if you are due for a Guest Evacuation Training Refresher. If you have not and believe you may be due, please contact the volunteer office.

We still have one more week of trainings paired with Cinema at the Square films! Click below to sign up for one of these sessions. Otherwise, you may always sign up for one of our twice monthly sessions on Saturday mornings. Please contact RedCoats@PlayhouseSquare.org with questions or to sign up for a session.

If you choose to complete your training at one of the events paired with a film, you will also be given tickets to see the film, a voucher for popcorn and drink, as well as parking in the Playhouse Square Garage. Click below to sign up for one of the remaining sessions:

- [Thursday 8/10 4:45pm check-in](#) (When Harry Met Sally)
- [Friday 8/11 4:45pm check-in](#) (Cat on a Hot Tin Roof)
- [Saturday 8/12 11:15am check-in](#) (Charade)
- [Saturday 8/12 4:45pm check-in](#) (What Ever Happened to Baby Jane)
- [Sunday 8/13 11:15am check-in](#) (Charlotte's Web)



Playhouse Square®



Head Usher Recruitment

**Are you an extraordinary RedCoat?
See below to consider becoming a Head Usher!**

As we approach the beginning of our 2017 / 2018 season, we are actively recruiting volunteers with a positive attitude and good leadership skills to join our Head Usher team.

Qualifications:

- Minimum one year experience as a volunteer
- 90% attendance or better
- Able to work upstairs and downstairs; good knowledge of all the theaters
- Dependable, self-motivated, team player, excellent communication and problem solving skills
- Able to remain for the entire performance

Responsibilities:

- Check in 15 minutes before regular volunteers for the pre-show Head Usher briefing
- Follow designated policies and procedures as specified by the House Manager
- Be vigilant of potential safety issues
- Supervise pre-show and end of performance volunteer duties
- Team leader for volunteers in assigned area
- Ensure all equipment is returned to designated areas

It is important to remember that Head Usher duties still include seating and assisting guests. If you wish to be considered for a Head Usher position, or would like more information, please contact Ed Broderick, Front of House Manager, at edward.broderick@playhousesquare.org by Friday August 18th.



Coats in the Volunteer Room

It appears that some of the loaner RedCoat jackets that we just purchased have disappeared from the Volunteer Room. Please return any RedCoat jackets to the locker area. We are happy to have you use them while you are here, but really need them to remain in the Volunteer Room so they are available for other

RedCoats to use. We will, unfortunately, not be able to replace these this year.

In similar news – thank you so much to those of you who have donated extra RedCoat jackets to the Volunteer Room! We appreciate being able to build up our stock to have enough to accommodate any RedCoats that need to borrow one!

If anyone has jackets they would like to donate, simply place them in the Volunteer Room marked as DONATION. Thanks!

**Congratulations to RedCoats
who received
STAR awards this month**

Rosana Donnelly

**Please Welcome our
Newest RedCoats!**

- | | |
|----------------------|------------------|
| Karla Aleman | Carol Mandel |
| Armando Arellano | Bill Marcus |
| Ruth Arendt | Paula Matney |
| Kacie Armstrong | Erin McGee |
| Suzanne Beifus | Marcia Mercer |
| Kay Benjamin | Doug Miller |
| Joey Cayabyab | Marjean Mitchell |
| Denise Crise | Carol Moore |
| Laura DeMoss | Kim Mulhall |
| Jeanne DePhillips | Nancy Muscatello |
| Tom Dickinson | Jane Nagel |
| Dawn Dube | Jada Nowden |
| Myra Fabian | Katrina Peoples |
| Laurie Frank | Heidi Reis |
| Tony Frank | Susan Rittman |
| Beth French | Joe Rongone |
| Laurie Graff | Mary Lou Rongone |
| Victoria Harasimchuk | Nicole Rongone |
| Kathy Harris | Casey Ross |
| Sandra Hunter | Anne Schwartz |
| Christine Kilen | Emily Sheetz |
| Mark Kilkenny | Michele Siverd |
| Emily Koeritzer | Monica Stauffer |
| Gerry Lawrence | Ken Walker |
| Joanne Majoros | Peggy Walker |
| | Janise Wilson |

**Thank You to our Retiring
RedCoats with
10+ years of service!**

Bill Joerg
Patt Valentine

In Memoriam

Ginger Laisure SA M 14
Sharon Thompson WE E 09

* Denotes Head Usher

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Sabrina Carpenter

August 17
Connor Palace
Extras Needed:

- [SA E 8/12 6:15pm](#)
Whatever Happened to Baby Jane
- [SU M 8/13 12:45pm](#)
Charlotte's Web
- [SA E 8/19 6:15](#)
The Shining

A Doll's House

August 9-27
Helen Lab

Motown the Musical

August 15-20
KeyBank State

Gavin DeGraw: Raw Tour

August 16
Ohio Theatre

Sabrina Carpenter

August 17
Connor Palace

SIR NOFACE

August 23
Hanna Theatre

Shakespeare in Love

September 9-October 1
Allen Theatre

Dominick Farinacci

September 9
Ohio Theatre

Frankie Valli and the Four Seasons

September 10 **No Extras**
Connor Palace

The Book of Mormon

September 12-17
KeyBank State

John Cleese and the Holy Grail

September 27
KeyBank State

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

PJ Masks LIVE!

September 28
KeyBank State

The Hunchback of Notre Dame

September 29 – November 4
Hanna Theatre

Martin Luther on Trial

September 29-30
Ohio Theatre

A Midsummer Night's Dream

October 6 – November 5
Hanna Theatre

LADO

October 7
Ohio Theatre

MercyMe

October 8
KeyBank State

Cameron Esposito & Rhea Butcher

October 10
Ohio Theatre

1964 The Tribute

October 13
KeyBank State

Les Sylphides

October 14
Ohio Theatre

Oh, What A Beautiful Mornin'

October 15
Ohio Theatre

Waitress

October 17 – November 5
Connor Palace

Paula Poundstone

October 20
Ohio Theatre



Did you know that Playhouse Square hosts awesome outdoor events all throughout the summer? Check out [this link](#) to learn about Dancing Under the Stars, Trivia Nights, Farmers Markets, and so much more!

CORPORATE
exclusive!
ONLINE TICKETING ★

There are currently lots of discount ticket opportunities available to RedCoats on the [CEO Ticketing Website](#). Just click on the link and then use the code REDCOAT for tickets to shows like Motown, The Book of Mormon, Frankie Valli, and so many more!

Don't see a show you were looking for? You can still have your ticket fees waived at the Box Office window by showing your photo ID

Cancel and No-Shows

With the nice weather and lighter show schedule this summer we seem to be having quite a few people missing their assignments lately.

When you simply don't show up it's very difficult for your fellow RedCoats as well as the House Manager and Head Ushers as people have to be shifted at the last minute to cover assignments. **Any time you are not going to be able to make it to an assignment, please [email us](#) and let us know even if it's that day.** This gives the Volunteer Department a chance to adjust the sign-in sheets before a problem arises.

I would like to
be an EXTRA

I need to
CANCEL

[Click Here for the Current
Volunteer Schedule](#)