## School Performance Registration Procedures

#### **REGISTRATION INSTRUCTIONS**

Please complete the order form and retain a copy for your records.

- Forms and payment should be returned to: School Performances Playhouse Square 1501 Euclid Avenue, Suite 200 Cleveland, OH 44115
- Forms also may be faxed to the attention of School Performances at 216-771-0217. Orders will only be accepted by fax when accompanied by a school purchase order or credit card number for payment (see payment instructions below).
- Registration by phone is not accepted, but we are happy to answer your questions.
- You will receive a confirmation within two weeks of receipt of your order and deposit. If you have not received a confirmation within two weeks, please re-submit your order and contact us at 216-348-7909.

### **TICKET PRICES**

Pricing for Children's Theater Series and International Children's Theater Festival school performances are as follows:

Bus Subsidy Eligible School Districts (listed on pg. 9): \$5/ticket

*Cleveland Metropolitan School District*: \$3/ticket for all afternoon shows; \$5/ticket for all morning shows

*All Other School Districts:* \$5/ticket if ordered by September 30; \$6/ticket if ordered after September 30

*Small Groups (fewer than 10)*: \$10/ticket if ordered by September 30; \$11/ticket if ordered after September 30

For every 20 seats purchased, one teacher/chaperone may attend free of charge. Additional adult seats may be purchased at the above rate to accommodate the teacher or chaperone requirements of your school or group.

### **PAYMENT INSTRUCTIONS**

- A 20% non-refundable deposit is required at the time of your registration. Payment can be made in the form of a check (school or personal), MasterCard, Visa, American Express or Discover. If these options are not available to you, a school purchase order is a legally binding document which may be submitted in lieu of a deposit to secure your order. If submitting a school purchase order, it must be for the full amount due.
- Invoices will be mailed to the individual listed on your order form.
- All orders must be PAID IN FULL at least two (2) weeks prior to your scheduled field trip or your field trip may be canceled.
- Purchase orders will not be accepted for late registrations (less than two weeks prior to the performance).
- Full payment is required for all late registrations.
- No refunds will be issued for changes in enrollment or for students who are absent the day of the performance.

\*\*If your school/district's payment policies conflict with the aforementioned ordering procedures, please contact us for assistance at 216-348-7909.







playhousesquare.org/educators

#### **REGISTRATION INFORMATION**

- Registration for all Playhouse Square school performances and field trips opens April 18, 2016.
- Playhouse Square accepts registration up to one week before an event, based on availability.
- The amount of tickets in your order can be adjusted up to two (2) weeks prior to your scheduled performance, subject to availability.
- We reserve the right to cancel any reservation that is not paid in full before the performance date.

### WAITING LISTS

We offer a waiting list for all sold-out performances. You will be notified at least 30 days before the performance date if space becomes available. We notify groups on the waiting list in the order in which registration forms were received.

#### **INCLEMENT WEATHER AND "SNOW DAYS"**

- If your school is closed due to inclement weather on the day of the scheduled performance, **please notify our office prior to show time**. Your school will receive credit toward a comparable performance within the same season.
- You must contact Playhouse Square within seven (7) business days of your canceled performance to receive your credit and schedule an alternate performance.
- NO REFUNDS WILL BE ISSUED FOR INCLEMENT WEATHER.

## **COMING TO THE THEATER**

- For assistance in choosing the best shows for your class, please call the Education Hotline at 216-348-7909.
- Please plan to arrive at least 15 minutes prior to the start of your performance or field trip.
- All performances for schools are approximately one hour in length, unless otherwise noted.
- House Managers are assigned to each performance to oversee our volunteer ushers and provide guest services. Their office is located in the lobby of the theater should you need assistance before, during or after your school performance.
- In order to ensure the best experience for all of our guests, please be aware that inappropriate behavior may result in disciplinary action or suspension from school performances for one year.
- Home schools are required to submit certification with ticket orders. All members of home school parties must have a ticket for admission.
- We make every effort to get you and your students back to school in a timely manner. On average, dismissal from a school matinee performance takes 25 minutes from the time the show ends, but may take longer depending on the number of schools in attendance. Please plan accordingly.
- No children under age two are permitted in the theaters at school performances.

**IMPORTANT**: Due to the nature of the entertainment industry, all performances, dates and times listed in this catalog are subject to change without notice.

216-348-7909

# Discovering the Performing Arts Ordering Packet

Please review Registration Procedures before completing this order form.

Discovering the Performing Arts: Middle School Students								
DATE	TIME	# OF STUDENTS (\$6 EACH)	# OF TEACHERS (FREE)	LUNCH (\$4 EACH)	SUBTOTAL	20% DEPOSIT	BALANCE DUE	
Nov. 11	9:30 AM - 1:00 PM							
Dec. 2	9:30 AM - 1:00 PM							
Feb. 24	9:30 AM - 1:00 PM							

Discovering the Performing Arts: High School Students									
DATE	TIME	# OF STUDENTS (\$6 EACH)	# OF TEACHERS (FREE)	LUNCH (\$4 EACH)	SUBTOTAL	20% DEPOSIT	BALANCE DUE		
Nov. 18	9:30 AM - 2:00 PM								
Feb. 3	9:30 AM - 2:00 PM								



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216-348-7909



Please complete this form and return with 20% deposit or full payment to: Playhouse Square School Performances 1501 Euclid Ave., Suite 200 Cleveland, OH 44115 Fax: 216-771-0217 **ORDER FORM** cont'd. on next page >>



## Discovering the Performing Arts Ordering Packet

Please review Registration Procedures before completing this order form.

#### Please fill out ALL information.

Order will not be processed if form is incomplete!

School								
Principal								
Address								
City State _			_ State	ZIP				
County				District				
School Phone				School Fax				
Coordinator's Name				Best Time to Call				
Coordinator's Alternate Phone				Email Address				
How will you arrive at Playl								
If arriving by school bus, h	ow many buses? _							
Method of Payment	to Playhouse Squa							
Purchase Order made part of the second se	Deposit	e Square Foundation. P	urchase Orde	Γ #				
American Express	Deposit Discover	□ MasterCard	🗆 Visa					
·				Expiration Date				
				Expiration Date Signature				
CVV Code								
<b>Send invoice/receij</b> □Email □Mail	pt to:							
Name	ne Title							
Email Address								
Address								
Please complete this form and return with 20% deposit or full payment to: Playhouse Square School Performances 1501 Euclid Ave., Suite 200 Cleveland, OH 44115 Fax: 216-771-0217				For information and/or special needs and services, call 216-348-7909 (MonFri. 10 a.m4 p.m.)				

216-348-7909

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