

December
2017

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

4500 Rose DeCapite	3250 Louella Smith
3000 Nancy Battenfield Mary Ann Niemczura	2750 Sharon Halm Dennis Quigley
2500 Elizabeth Coppedge Barb Dietrich	2250 Joanne Skapura
2000 John Bromelmeier Kathy Marquard	1750 Frank Dirk Jeff Grubb*
1500 Marsha McCroden	1250 Rhona Confer* Sherry Dangremond* Bruce Dennison* Enid Friedman* Lorrie Stratis
1000 Gay Borchert Connie Furmanek* Ivey Holley Irene Vianos Jack Wolf	750 Sheryl Henderson Rita Reese Barb Roberts Ruth Scheib Mary Schulte Roob* Sarah Sinegar Mona Skal
500 Terry Appell Judi Campobenedetto Thurston Coleman Mary Jo Deucher	250 Cont. Sig Micolajczyk Ann Moravec Dan O'Brien Nanette Sherwood Dan Smerglia Gloria Thomas Drusilla White
250 Tom Bowman Pat Brewer Anthony Dibacco* Judy Fillingner Livia Fry Yvonne Gates Judy Hagerty Leonard Jackson* Rosemary Krupar Carol Lawton Carol Lindblom	

*Denotes Head Usher

➤ *From the desk of Gina, Volunteer Manager*

I hope that all of you are enjoying the decorations and hustle and bustle around Playhouse Square as much as I am this month! It's a lovely place to be during the holiday season.

With so much going on, we are so appreciative of all of the extra help you all are giving us during this time. December is always a big month with all of the holiday shows coming through and we could not make it happen without you.

Please make sure you visit the Volunteer Room during your next shift to check for occasional holiday treats throughout the month.



Volunteer Appreciation Gifts:

Thank you as well for your kind words about the blankets that we handed out in October. We are so happy you are enjoying them and hope they are keeping you warm as the cold weather comes in! **As a reminder, we are no longer able to accommodate requests for appreciation gifts.** The deadline to request alternative pickup was October 17th and requests from those who missed their pickup day were honored through November.



FRONT OF HOUSE SPOTLIGHT

Wow! What a start to our 2017 – 2018 season! Before we close out December we will have had 10 consecutive weeks of Broadway along with the shows presented by our resident companies and our usual mix of concerts, children shows and special events. It often seems Playhouse Square is a city within a city as we are bustling with multiple events at once often with the same curtain times. Much is asked of you and your dedication and in particular your flexibility has allowed us to deliver a safe and quality guest experience. The overwhelmingly positive feedback from our guests is a direct reflection of your helpfulness and professionalism. Thank you!

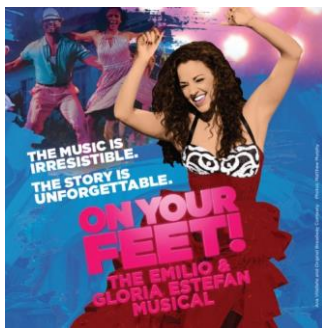
As we enter the second part of our season and a New Year, I know you will continue to make Playhouse Square a special destination and represent this organization in the best possible light.

In the meantime, on behalf of the House Managers and myself, we wish each and every one of you a wonderful holiday season and a healthy, happy New Year!

Ed Broderick
Front of House Manager
Playhouse Square



Playhouse Square®



Special Requests for Help

In the next few weeks we have several performances that vary from our usual schedule. Because of this we don't have teams to cover many of these performances. We would appreciate the help of anyone who is available for the following performances:

Monday 12/18 – DOUBLE HOURS

- [On Your Feet 6pm](#)

Friday 12/22

- [On Your Feet 12pm](#) – DOUBLE HOURS
- [Christmas Carol 12pm](#)
- [Christmas Story 12pm](#)

Friday 12/29 – DOUBLE HOURS

- [Champions of Magic 1:30pm](#)

Sunday 12/31 – DOUBLE HOURS

- [Champions of Magic 6pm](#)

We will also be serving a light lunch in the Volunteer Room prior to the three matinees on Friday, 12/22.

Thank you in advance for all of your help and support.

Updated Call Times

Please note that the call times for John Mulaney (5:30pm) and the Love Never Dies performances have been updated. Due to a glitch in our database the call times remained at a previously entered time rather than the current one.

Disappearing Red Jackets

If you have taken home a red jacket from the Volunteer Room, please return it as soon as possible. 24 out of 69 of our jackets have been taken, at least one in every women's size. We've lost 34% of the women's jackets, and 36% of the men's jackets recently.

I understand the urge to want to take one home to make sure you have one when you come back, but please remember that you are on one out of 12 crews. You are here 2-3 times a month when there are 48+ time ranges for people to be here. This means that fellow RedCoats (especially new ones who haven't had time to get jackets yet) are not able to find jackets when they come.

Smoking near Theaters

As a reminder – please do not smoke near the doors of the theaters. If you need to take a break to smoke, please ensure your position is covered and go around the corner (e.g. 17th St) to smoke.



Year-End Reports

The annual year-end reports will be mailed to your house near the end of January. **Please be sure to let us know ASAP if you have an updated mailing address!**



100

Patricia Abraham
Olivia Beebe
Emily Boardman
Laura Burns
Tom Cepek
Linda Downing
Carolyn Eiermann
Gayle Gatzke
Kim Gottlieb
Tony Graham
Connie Hall
Jessica Holtsberry
Jeannette Kelly-Reed
Lude Kemock
Jackie Kickel
Susan Krisak
Pala Krznaric
Ceola Littlejohn

Kyle Maiorana
Joanne Majoros
Jeff Mann
Kim Mann
Kira Marjanovic
Paula Matney
Karla Mintus
Jim Newport
Nettie Pender
Jean Rahrig
Robin Russell
Claire Schiopota
Hannah Schmidt
Julia Schwertner
Mary Sikorovsky
Leah Van Horn
Gregory Whitkofski
Mary Wierzbinski
Judi Zdanko

Congratulations to RedCoats who received STAR awards this month

Ed Campobenedetto
Judi Campobenedetto
Julie Douglas
Don Fedorchak*

Sal Karanouh-Schuler
Lill Pigg*
Michael Routa

Please Welcome our Newest RedCoats!

Susan Amato
Eugene Andres
Terry Appell
Melissa Arcuri
Eleanor Barnes
Kathryn Clark
Judy Cogan
Melvin Derwis
Deborah Diedrick
Annie Elder
Kimberly Elliott
Mary Ann Forsythe
Laura Frankito
Cornelia Franklin
Demonic Franklin
Maddie Hamro
Aatika Harris
Judy Haslinger
Mark Hrusovsky
Mark Huffman
Kathy Ingalls
Lisa Jamison
Linette Jessup
Terry Johnson
Charlotte Kaminsky
Marylu Kane

Gail Kula
Jennifer Landis
Akil Lanton
Kathleen Little
Kathy Lowther
Peggy Malone
Marisa Martin
Nan McIntyre
Angelina Morrison
Diann Murphy
Leah Nagy
Al Noga
Margaret Noonan
Emily Osinsky
Al Pollack
Denise Porter
Patricia Price
Amanda Ricard
Denise Romagni
Jan Rose
Kate Stein
Debbie Urban
Pam Watts
Beverly Williams
Mariah Yusoff
Tania Zucca

Thank You to our Retiring RedCoats with 10+ years of service!

Dick Hambleton
Gay Krankovich

Patricia Lund
Dorothy Sotak

In Memoriam

Pam Coone

Ernie Weating

* Denotes Head Ushter

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

A Christmas Story

December 13-23

Allen Theatre | 2 hrs w/ I

- [TH E 12/14 6pm](#)
- [FR E 12/15 6pm](#)
- [SA E 12/16 6pm](#)

A Christmas Carol

December 13-23

Ohio Theatre | 1 hr 45 min w/ I

- [FR E 12/15 6pm](#)

On Your Feet!

December 13-23

Connor Palace | 2 hrs 30 min w/ I

- [MO E 12/18 6pm](#)
- [FR M 12/22 12pm](#)

Macbeth

December 13-16

Helen Lab

The Santaland Diaries

December 13-17

Outcalt | 70 min no I

- [SA E 12/16 7pm](#)

The Cleveland Ballet's Nutcracker

December 14-17

Hanna Theatre | 1 hr 40 min w/ I

- [SA E 12/16 5:30pm](#)

Sing! An Irish Christmas

December 14-17

KeyBank State | 2 hrs 25 min w/ I

- [TH E 12/14 6:30pm](#)

Shopkins Live!

December 15

KeyBank State | 1 hrs 30 min w/ I

- [FR E 12/15 5:30pm](#)

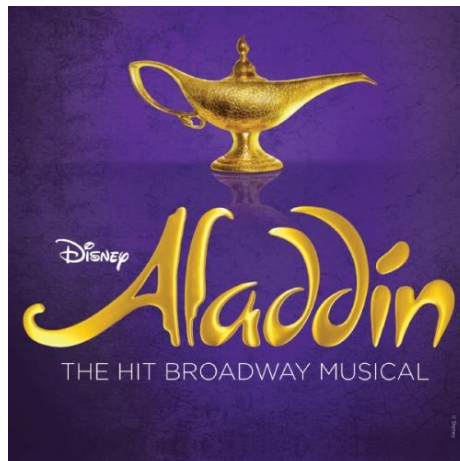
I Believe:

A Holiday Expression of Song

December 16-17

Kennedy's | 90 min no I

- [SU M 12/17 1:30pm](#)



Aladdin Special Offer!

Discover a whole new world at **ALADDIN**, the hit Broadway musical coming to Cleveland May 2-27, 2018!

From the producer of *The Lion King* comes the timeless story of Aladdin, a thrilling new production filled with unforgettable beauty, magic, comedy and breathtaking spectacle. It's an extraordinary theatrical event where one lamp and three wishes make the possibilities infinite.

Secure your tickets today and guarantee your seat to one of the most anticipated shows of 2018!

WWW.PLAYHOUSESQUARE.ORG/CEO

Enter Promo Code: **REDCOAT**

Questions about the CEO Program? Contact:

Andy Selesnik, Playhouse Square Group Services

Phone: 216-640-8603 Email: andy.selesnik@playhousesquare.org

Gender Neutral Restrooms

Please be aware that we are receiving increased requests for gender neutral restrooms. If a guest comes to you asking about gender neutral restrooms, please direct them to the accessible restrooms on the main floors, which serve this dual purpose.

Remember that while you can generally tell people that restrooms are in a certain location (e.g. down the stairs), guests should never be asked directly whether or not they require the accessible or gender neutral restroom.



Shopkins Live!

Shopkins Live! Is coming to Playhouse Square this Friday evening bringing lots of excited little faces to our theaters!

Because this is an earlier show (5:30pm call time) it makes it difficult for many of our Friday

Evening RedCoats to make it when coming for work. If anyone is available to help out as an extra for this show, we would greatly appreciate it. We will also be offering a **ticket drawing for Champions of Magic for those that work this performance!** Click here to sign up: [FR E 12/15 5:30pm](#)

I Believe: A Holiday Expression of Song

This holiday season, we invite you to reflect, to celebrate, and to believe. Believe in a world where peace can reign, where sadness can become hope, and where the light of the holiday season can remain bright throughout the year.

Join us in joyful song and story as we discover what it means to believe.



UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Jim Brickman: A Joyful Christmas

December 16

KeyBank State | 2 hrs 15 min w/ I

- [SA E 12/16 6:30pm](#)

Champions of Magic

December 27-31

Connor Palace

- [FR M 12/29 1:30pm](#)
- [SU E 12/31 6pm](#)

Gabriel "Fluffy" Iglesias

December 30

KeyBank State

Flanagan's Wake

January 5 – April 28

Kennedy's

Trevor Noah

January 6

KeyBank State

Elvis Birthday Tribute

January 7

Connor Palace

Love Never Dies

January 9-28

KeyBank State

John Mulaney

January 12

Connor Palace | 2 hrs no I

- [FR E 1/12 8:30pm](#)

Last Call Cleveland Goes Hollywood

January 12-20

Outcalt

Joshua Seth: Psychological Illusionist

January 13

Ohio Theatre

Dixie's Tupperware Party

January 18-20

Hanna Theatre

Groupo Corpo – Dance Cleveland

January 20-21

Ohio Theatre



Champions of Magic

Audiences will be captivated by the magic of the holiday season when the U.K. sensation Champions of Magic perform at Playhouse Square beginning December 27. A perfect show for the whole family, the five world-class illusionists that make up this mind-bending theatrical production are coming to the USA for the very first time, following four years in the UK, with sold-out shows, rave

reviews and a run in London's West End. With over 20 million online views between them, this cast of Britain's top magicians includes international award winners presenting incredible mind reading, stunning close-up magic, and daring large-scale illusions. Witness the impossible, including disappearances, levitation, teleportation and a heart-stopping finale, all presented with lighting and special effects to rival the biggest theatrical spectacles.

Click [HERE](#) to view a promotional video about this show!

John Mulaney: Kid Gorgeous

John Mulaney is an Emmy Award-winning writer and comedian. He most recently starred in the Broadway hit, "Oh, Hello on Broadway" alongside Nick Kroll. In 2015 Mulaney released his 3rd hour stand-up special a Netflix Original titled "THE COMEBACK KID" which the AV Club called "his best hour of his career." He began his career in New York's East Village and has since toured around the world.



Click [HERE](#) to view a video of his stand-up!



Jim Brickman: A Joyful Christmas

Playhouse Square welcomes back one of its favorite entertainers, Cleveland's own Jim Brickman, as he brings together the sounds of the season with A Joyful Christmas, his 2017 Holiday Tour. Hailed by the Boston Herald as a "crowd-pleaser," Jim celebrates in a one-of-a-kind concert event with lush instrumentals, special guests and soaring vocals. Marking this 21-year holiday tradition, Jim showcases new music, plus holiday favorites and his hits (like "Valentine," "If You Believe," "The Gift," "Angel Eyes," and "Sending You A Little Christmas.") that made him the most charted (30) Billboard® Adult Contemporary artist, earning him two Grammy® nods and four gold albums...

Macbeth

In their final MFA show, the CWRU/CPH MFA Acting Program's Class of 2018 brings Shakespeare's haunting masterpiece of ruthless ambition to life.



[Click here for the current
Volunteer Schedule](#)

[I would like to
be an EXTRA](#)

[I need to
CANCEL](#)