

June
2018

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a volunteer-hour milestone!

9000 Don Fedorchak*	250 Violet Alvina Mary Angus Laura Bajorek Alexa Davis Karen Haycraft Karen Kieityka Connie Moscioni Helen Munnings Jan Ratka Lee Silvi AJ Stokes* Mariann Zupan
4250 Alvira Green	100 Sandy Apanasewicz Calvin Brant Karlotta Brown Denise Crise Annette Dalessandro Rebecca DeMoss Beverly Dorsey Robin Engler Loren Federman Mark Globokar Jan Hensley Pat Iacobacci Jeri Johansen Carrie Konkoly Mary LaMountain Gerry Lawrence Anne Leonard Kate Little Laurie Mahlich Diane Murphy Nora Murphy Pamara O'Connell Shirley Peavy Anne Raspey Debby Sharp Debbie Sizemore Willainia Studmire Karen Thompson Miriam Troyan Virginia Turner Peggy Walker
2750 Michelle Day	
2250 Della Gray	
1750 Pat Luster Alice Slaman	
1500 Marian Durkin, CSA* Eileen Johnson*	
1250 Annie Hanks Bill Mack Merida McGuire Martin Millie Zika	
1000 Carol Criswell Dianne Cross Mary Maczuzak Debra Martin* Cindy McGovern Kitty Williams Elizabeth Winczek	
750 Carmen Centanni* Frank Faulhaber Lolly Mondak Josanne Notaro Eric Stapelberg*	
500 Liz Cirol Sandy Hostacky Tony Kaniecki Betty McLafferty Gloria Nacion Doug Pearson* Gayle Sokolowski Donna Sweet Barb Vasbinder	

*Denotes Head Usher

From the desk of Gina, Volunteer Manager

Hello RedCoats!

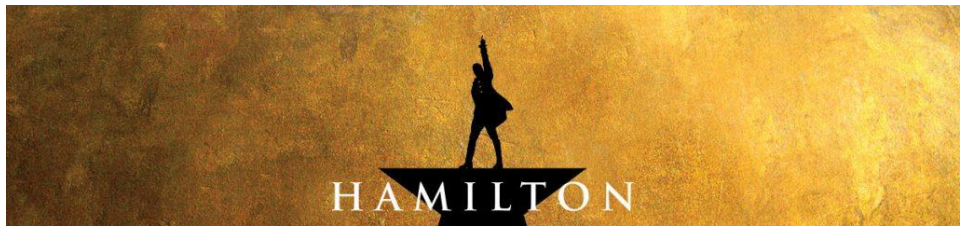
We made it through the busiest parts of our year and we are all so thankful for all the time and effort each of you have contributed over the last few months! Your efforts are not only apparent to us, but also to our guests who see your welcoming faces each time they walk through our doors.

We received a very nice comment from a recent guest that I wanted to share with you. It can be easy to feel like our individual contributions do not make a difference in the world, however this is an example of how every smile or small bit of help you give affects others and makes their experience and day better.

"I would like to say thank you to the Red Coats!! They are wonderful! Walking in and being greeted by them! The excitement they express is contagious! It makes you that more excited for being at Playhouse Square! The Red Coats keep the crowd moving forward. The women's restroom line moved quickly for reason being there was a Red Coat directing guests to availability of a stall. They are kind hearted and pleasant. They truly enjoy volunteering! Thank you Red Coats!! Love Playhouse Square!"

Thank you to each one of you for making our guest's experiences positive and stress-free.

Thank you!
Gina



Hamilton Update

Today begins the window for all RedCoats and STARS to request to extra for Hamilton.

Wednesday, June 13th – Friday, June 22nd

- All RedCoats (including Weekday Matinee Teams, MO E Teams, and STARS) can submit two possible dates to be an extra.
- Weeknight and Weekend RedCoats can submit for a swap (please see guidelines below).
- All RedCoats can submit cancellations
- You will be emailed the week of July 2nd confirming all of the days you are scheduled to work Hamilton (both your scheduled days and extras)

- **Please check your email!** We will be sending confirmations when we receive your requests. You should check a couple of days after sending to ensure that you received an email confirmation back from us.
- Please send your Hamilton requests separate from other requests.
- Each volunteer can put in one request to extra with their 1st and 2nd choice of performances. You must give us two choices. **Messages stating that you can work any performance will not be honored.**
- These will be based first on availability (who has requested that performance and how many are needed), and then on other factors like attendance percentage, Head Usher status, and hours or years worked.
- **Swapping** – If you cannot work either of your scheduled performances you may swap both of them for one alternative performance. If you cannot make one performance, you will be removed from the list and it will not count against your attendance percentage but cannot be made up. You may still apply to work as an extra.
- There will be no opportunities to make up missed performances.
- We are only accepting requests via phone from RedCoats who do not have email addresses.

[LINK TO HAMILTON SCHEDULE](#)

Note: No More Extras on 7/19 and 8/9



Monthly Improvement Focus

This month's Improvement Focus is **Discreetness during Performances.**

We continue to receive messages from guests about disruptive RedCoats who talk through performances or are moving in and out of

the theaters while the show is going on. While some of the movement is unavoidable we ask that you really consider the guest's experience when you are moving in the theater and attempt to do what is needed in the most discreet method.

Limiting disruptions by not speaking and moving all the way into a row without skipping or saving seats makes it more likely that our guests will have a positive experience.

Tri-C JazzFest

The 39th annual Tri-C JazzFest, presented by KeyBank will take place June 28 – 30, 2018 at Playhouse Square. This year we're showcasing thirteen acts made up of jazz icons with decades of hits, artists at the pinnacle of their craft and emerging talent just beginning to etch their names in the industry.

Check their website at <http://www.tri-c.edu/jazzfest/> for information about the performers as well as a chance to listen to some of the music.

We are still in need of RedCoats to help with the Outdoor JazzFest Events, guiding guest around the activities at the outdoor stage and to designated kid's areas.

- Kid's Area - [FR M 6/29 2:30-7:30pm](#)
- Outdoor Area – [FR M 6/29 2:30-8pm](#)
- Outdoor Area – [SA M 6/30 2:30-8pm](#)

RedCoats who received STAR Awards this month

Carolyn Eiermann
Patty Dotts
Sandra Gross*
Jeff Grubb

Ann Mancini
Georgia Taylor
Donna Wakeland
Natalie Wos

Please Welcome our Newest RedCoats!

Richard Abbott
Lyn Adanich
Alvin Anthony
Amarilys Baszuk
Paul Blonsky
Tiffany Brown
Ramona Caraballo
Ann Cassidy
Julia Chen
Deb Conroy
Sally Curran
Sylvia Docking
Joeslyne Elseikali
Ruth Fife-Crepape
Jacquelyn Harris
Gary Hatch
Infelicia Hodge
Catherine Holloway
Jim Holloway
Dorothy Hooper
Regina Huff
Angie Kaleal
Cassandra Laios
Elizabeth Lee
Renaee Lesiak
Ellen Morales

Bev Morris
Christina Mountry
Savannah Mountry
Mary Murphy
Brett Nickolette
Megan Nickolette
Michael Placko
Lauren Plasterer
Roselyn Ramos
Elizabeth Rattray
Rhoda Reid
Teresa Robertson
Ella Rudkin
Tori Rudkin
Nancy Shear
Ken Srail
Karen Taylor
Debbie Tomusko
Betty Vandermeer
Jerridine Walton
Michayla Wicker
Charlene Wilkinson
Linda Wong
Gail Young
Cheryl Yuhas

Thank You to our Retiring RedCoats with 10+ years of service!

Carrie Ellington
Dennis Gienke
Pat Minor
Ron Minor

Norma Pohle
Fannie Turner Williams
Artemis York

In Memoriam

Michelle Day
Betty Dabrowski
Dorothy Laurianti*
Dorothy Marhefka
BJ Schuemann

* Denotes Head Usher

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Beautiful

June 13-17

Connor Palace | 2 hrs 30 min w/ I

- [SA E 6/16 6pm](#)

Hershey Felder as Irving Berlin

June 13-24

Allen Theatre | 75 min no I

The Haunted Manor

June 16

Ohio Theatre

Distant Worlds: Final Fantasy

June 16 – **DOUBLE HOURS**

KeyBank State

- [SA E 6/16 6pm](#)

NCMC – It's About Time

June 16-17

Hanna Theatre

Cleveland's Soul of Music

~~June 23~~

CANCELLED

~~Hanna Theatre~~

Cabaret Nights Revue

June 23 – Aug 11

Kennedy's

Lisa Lampanelli

June 23

Ohio Theatre | 1 hr 40 min no I

Kirk Whalum with Dee Dee

Bridgewater and Diva Jazz Orch

June 28

KeyBank State

JazzFest

June 28-10

Kid Area

- [FR M 6/29 2:30-7:30pm](#)

Outdoor Area

- [FR M 6/29 2:30-8pm](#)
- [SA M 6/30 2:30-8pm](#)

I would like to
be an EXTRA

I need to
CANCEL

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Joshua Redman

June 29

Ohio Theatre

Smooth Jazz All Stars

June 29

KeyBank State

Dr. Lonnie Smith

June 29 – No More Extras

Allen Theatre

Vinicius Cantuarria

June 30

Hanna Theatre

Terence Blanchard/Grace Kelly

June 30

Allen Theatre

Snarky Puppy

June 30

Ohio Theatre

Common and Jose James

June 30

KeyBank State

Hamilton

July 17 – August 26

KeyBank State

Hubbard Street Dance Chicago

July 28

Connor Palace

Menopause the Musical

July 31 – August 2

Hanna Theatre

Dan and Phil World Tour

July 31

Connor Palace

[Click here to Extra/Cancel](#)

[Click Here for the Current
Volunteer Schedule](#)



Baseball Tickets from BVU

BVU and the Tribe want to celebrate volunteerism by offering 2 free game tickets to individuals who volunteer for at least 4 hours between April 6th and August 31st this year.

This offer is not through Playhouse Square.

Please follow the instructions at this link to sign up:

<http://bvuvolunteers.org/indians-volunteer-challenge/>

Please contact BVU at 216-736-7711 with any additional questions regarding the 2018 Volunteer Challenge.



Distant Worlds: Music from Final Fantasy

Distant Worlds: music from FINAL FANTASY comes to Cleveland for the first time! This international concert phenomenon features Nobuo Uematsu's stirring music from one of the most popular video game series of all time, Distant Worlds: music from FINAL FANTASY!

Conducted by Grammy Award®-winner Arnie Roth, the 100-musician Distant Worlds Philharmonic Orchestra and Chorus plays alongside breathtaking HD video direct from SQUARE ENIX. This show is a multimedia feast for the eyes and ears!

DOUBLE HOURS!

[SA E 6/16 6:30pm](#)