

September
2017

RedCoats



★ VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a volunteer-hour milestone!

3500	
Bill Duignan	
2000	
Corliss Jordan	
Gaye Saks*	
1000	
Geri Pastor	
Mary Zammikiel	
750	
Joanne Gerhart	
Ann Hromco	
Becky Packrall*	
June Trenty	
500	
Ed Campobenedetto	
Marci Lowe	
Carol Maat*	
Wendy O'Keefe	
Jane Oulton	
Eric Stapelberg*	
250	
Pat Clark	
Joyce Gordon	
Maura Norton	
Mukund Pai	
Surekha Pai	
Sue Scanlon	
Ella Wilson	
100	
Diane Chomo	
Carol Gundersen	
Paul Maguire	
Melissa Mimbs	
Lisa Smith	
Sharon Trotta	

*Denotes Head Usher

➤ *From the desk of Gina, Volunteer Manager*

Hello RedCoats!

We in the Volunteer Office and Front of House are so excited to start seeing you all more as our new season starts to ramp up! We have missed you over the summer!

I am sure that most of you are already excited about the upcoming season, with shows like Waitress, Aladdin, Rent, and of course – Hamilton coming in addition to all of the fantastic shows by our resident companies and others. It should be an extraordinary year!

With such a momentous year, I hope that you will all approach your time here as a RedCoat with a renewed commitment and positive outlook. This will be an important year for Playhouse Square and all of you are essential to its success! We greatly value the work that each of you do and want you to know what an important member of the Playhouse Square family you are.



RedCoat Recruitment Update

We are making great progress towards our recruitment goal of 500 new RedCoats! In August we added 33 new RedCoats, and since April when we started our initiative we have added 139 new, active RedCoats! In addition to that we currently have over 200 potential RedCoats that are in the process of either interviewing or training!

We are so excited to have so many fresh faces on board - please say hello to new RedCoats when you see them (note the star sticker on newbies name badges) and welcome them to the Playhouse Square family!

Keep in mind that we are still hoping for a couple hundred more new RedCoats! We are reaching out to potential RedCoats a variety of ways including television and facebook ads and will have new brochures coming out soon utilizing some of our new photos! If you know of anyone who is interested, please send them this [REDCOAT VIDEO](#) or the [VOLUNTEER APPLICATION](#).

And remember, we are still offering incentive gifts for referrals from current RedCoats!



FRONT OF HOUSE SPOTLIGHT

Hello RedCoats!

As we embark on a record breaking season, I want to take this opportunity to thank you for providing our guests with an exceptional entertainment experience. Many of the touring managers have been to Playhouse Square before and routinely share with me their high confidence in you and the Front of House team to get their curtains up on time and adhere to the show policies. Our outstanding reputation is known nationwide and I know you will deliver again this year to maintain that.

Some of this season's shows extend beyond the three week run and you will be assigned to work them more than once so to ensure our success, it's important to adhere to your scheduled shift and to check in on time.

Personally, I see all the extra things you do for our guests to make their visit special and I want you to know it is noticed and truly appreciated. I look forward to seeing you in the theaters and working side by side with you.

Sincerely,

Edward J. Broderick
Front of House Manager

So You Think You Can Dance

So You Think You Can Dance was tentatively scheduled for Tuesday Evening 10/10. This event has been CANCELLED. Teams 2,5,8,9,11,12,14, and 16 have the night off. No cancellation email was sent, so please let fellow team members know if you talk to them.



Seeking New Tour Guides!

Have a passion for the history of Playhouse Square? Feel comfortable speaking in front of people? Consider applying to be a Tour Guide!

Throughout the year our Tour Guides share the history behind the world's largest theater restoration project with hundreds of guests. With five fully restored historic theaters, guests get to hear how these gems were saved from the wrecking ball and the story that led to Playhouse Square becoming the largest performing arts center in the country outside of New York.

We have a group of veteran tour guides who will help you learn about the theaters and a comprehensive notebook with details about each theater as well.

Tour Guides are asked to be present at our free backstage tours, which are typically the first Saturday of each month. We also provide private tours to various groups throughout the year, which Tour Guides can sign up to help with.

If interested in becoming a Tour Guide, please contact Megan Anderson at megan@playhousesquare.org for application details.

RedCoats who received Rounds of Applause for STAR Performance this month

Rosana Donnelly
Mike Roberto

Please Welcome our Newest RedCoats!

Victoria Adamus	Robert Morris
Alexcia Ambroz	Scott Nolan
Pam Anter	Sarah Osinsky
Pat Bland	Lea Ann Pelleschi
Irene Budinger	Cyndi Pietrantrone
Gary Burlin	BJ Propp
Barbara Deeds	Sherrie Rivett
Gabrielle Fee	Autumn Sabin
Carolyn Galaska	Ed Saunders
Almera Gaspé	Carolyn Scherry
Iris Greene	Susan Sedlay
Ewing Hicks	Ann Strojny
Lizann Hudson	Tracey Svitavsky
Pat Iacobacci	Karen Thompson
Liz Jastrzebski	Jeff Urban
Laurie Mahlich	Rebecca Washington
Pat Metzler	Meghan White
Vicki Miller	Sue Youngs

Thank You to our Retiring RedCoats with 10+ years of service!

Rod Erskine
Diane Gallo
Chris Thomson
Kay Wellman

In Memoriam

Ginger Laisure SA M 14
Bill Egan – House Manager

* Denotes Head Usher

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

Shakespeare in Love
September 13-October 1
Allen Theatre | 2 hrs 25 min w/ I

The Book of Mormon
September 13-17
KeyBank State | 2 hrs 22 min w/ I

Donor Circle Meeting
September 18-19
KeyBank State

Wine Walk
September 21
U.S. Bank Plaza

Prevention is the Cure Event
September 21
Gund Studio – **Ticket Drawing!**
Extras Needed:
• [TH E 9/21 5pm – 5 vols needed](#)

Cesear's Forum Presents
Yasmina Reza's a Life x 3
September 22 – October 28
Kennedy's | 90 min

John Cleese and the Holy Grail
September 27
KeyBank State

PJ Masks LIVE!
September 28
KeyBank State

The Hunchback of Notre Dame
September 29 – November 4
Hanna Theatre

Martin Luther on Trial
September 29-30
Ohio Theatre

A Midsummer Night's Dream
October 6 – November 5
Hanna Theatre

LADO – Croatian Folk Dance
October 7
Ohio Theatre
Extras Needed:
• [SA E 10/7 6:30pm](#)

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

CAVs Annual Meeting
October 11
KeyBank State
Extras Needed:
• [WE E 10/11 5:30pm](#)

MercyMe
October 8
KeyBank State

Pod Tours America
October 8
Ohio Theatre

Cameron Esposito & Rhea Butcher
October 10
Ohio Theatre

Groundworks Dancetheater
October 13-14
Allen Theatre

1964 The Tribute
October 13
KeyBank State

Les Sylphides
October 14
Ohio Theatre

Pod Tours America
October 8
Ohio Theatre

Oh, What a Beautiful Morning
October 15
Ohio Theatre

Manhattan Transfer and the Hazelnuts
October 17
Ohio Theatre

Waitress
October 17-November 5
Ohio Theatre

Paula Poundstone
October 20
Ohio Theatre

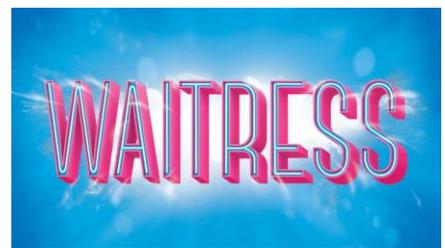


CAVS Annual Meeting!

We've just received word of an exciting event happening here at Playhouse Square!

The Cleveland Cavs will be holding their annual meeting here in the KeyBank State Theatre. **We will need 70-80 RedCoats to help at this event!**

If you are able to help out, please click below to sign up as an extra:
[CAVs Annual Meeting](#)
[WE E 10/11 at 5:30pm](#)



Brought to life by a groundbreaking all-female creative team, this irresistible new hit features original music and lyrics by 5-time Grammy® nominee Sara Bareilles ("Brave," "Love Song"), a book by acclaimed screenwriter Jessie Nelson (I Am Sam) and direction by Tony Award® winner Diane Paulus (Pippin, Finding Neverland). "It's an empowering musical of the highest order!" raves the Chicago Tribune.

Inspired by Adrienne Shelly's beloved film, **WAITRESS** tells the story of Jenna - a waitress and expert pie maker, Jenna dreams of a way out of her small town and loveless marriage. A baking contest in a nearby county and the town's new doctor may offer her a chance at a fresh start, while her fellow waitresses offer their own recipes for happiness. But Jenna must summon the strength and courage to rebuild her own life.

I would like to
be an EXTRA

I need to
CANCEL

[Click Here for the Current](#)
[Volunteer Schedule](#)