



### UPCOMING WEEKS

## RUN TIMES

### PLEASE SEE THE SCHEDULE FOR VOLUNTEER NEEDS

#### **MENOPAUSE THE MUSICAL 2**

Hanna Theatre || approx. 90 min.  
January 6 – 11

#### **STEREOPHONIC**

Connor Palace Theatre || 180 min. w/ I  
January 6 – 25

#### **ELVIS TRIBUTE SPECTACULAR**

KeyBank State Theatre || approx. 180 min.  
January 8

#### **FLANAGAN'S WAKE**

Kennedy's Theatre || approx. 120 min.  
January 2 – April 25 (Friday & Saturday)

#### **TREY KENNEDY**

Mimi Ohio Theatre || approx. 120 min.  
January 9

#### **TREVOR WALLACE**

Mimi Ohio Theatre || approx. 120 min.  
January 10

#### **SCOTT FREIMAN – DECONSTRUCTING THE DARK SIDE OF THE MOON**

Hanna Theatre || approx. 120 min.  
January 16

#### **MLK DAY CELEBRATION**

KeyBank State Theatre || approx. 120 min.  
January 18

#### **GUEST EVACUATION TRAINING**

- [SU 1/18 9:45 AM](#)
- [SA 1/24 8:15 AM](#)

## CHEERS TO A NEW YEAR!

2025 was quite a year! Almost the entire Guest Experience Department staff changed – we said goodbye to Anthony, Meg C. and Peggy and welcomed Aaron and Lindy. We added 400+ volunteers to our ranks, over **203,000** volunteer hours were recorded for the year, and we just completed the busiest month of 2025!



Just how busy you ask? The holiday season began on November 25<sup>th</sup> with the first Christmas Carol matinee. From November 25 – December 28, Playhouse Square hosted 120 performances and events and over 102,470 guests came through our doors!

## THE HOUSE IS OPEN!

"The House" refers to the audience seating area or the audience itself. "House open in theater" means the doors to the theater are opened, and the audience is allowed to enter and find their seats before a performance. This signals Redcoats for the start of pre-show activities.

When the House Manager announces that the "house is open", we open all doors and prepare to assist our guests in finding their seats... with a smile, of course!



## SEATS FOR VOLUNTEERS

**Having seats for volunteers at a performance is never guaranteed.**

The House Managers do their best to arrange seating for ushers. If you are assigned to a performance, the House Manager will let everyone know during the pre-show meeting if seats are available.

The House Manager or the Head Usher for your area will release you once the holds are over and you can take the appropriate seats at that time. Please do not take a seat until you are released and specifically approved for seating areas by the House Manager or Head Usher.

Thank you!

## ANNUAL REPORTS

Annual hours reports and certificates will be **mailed** to all active RedCoats and STARS at the end of January, 2026. Please be sure that your correct street address is on file with the Volunteer Office.

Email any changes to: [redcoats@playhousesquare.org](mailto:redcoats@playhousesquare.org).

