



### UPCOMING WEEKS RUN TIMES

PLEASE SEE THE SCHEDULE  
FOR VOLUNTEER NEEDS

#### STEREOPHONIC

Connor Palace Theatre || 180 min. w/ I  
January 6 – 25

#### FLANAGAN'S WAKE

Kennedy's Theatre || approx. 120 min.  
January 2 – April 25 (Friday & Saturday)

#### SCOTT FREIMAN – CONCERT

Hanna Theatre || approx. 120 min.  
January 16

#### MLK DAY CELEBRATION

KeyBank State Theatre || approx. 120 min.  
January 18

#### BILLY GOATS GRUFF

Mimi Ohio Theatre || approx. 60 min.  
January 27 – February 1

#### MARTHA GRAHAM DANCE

KeyBank State Theatre || 130 min. w/ I  
January 31

#### SUFFS

Connor Palace Theatre || 150 min. w/ I  
February 3 – 22

#### THE HEART OF ROBIN HOOD

Hanna Theatre || approx. 120 min.  
February 6 – 22

#### PRIMARY TRUST

Outcalt Theatre || approx. 90 min.  
February 8 – March 1

#### GUEST EVACUATION TRAINING

- [SU 1/18 9:45 AM](#)
- [SA 1/24 8:15 AM](#)

## SUGGESTIONS?

A continuing goal of the Volunteer Department is to create a premier guest experience for everyone who comes through our doors. Throughout 2026, we will be focusing on updating our orientation and training processes, spotlighting customer service topics, and highlighting the contributions of our wonderful volunteers.



Now we are asking you, our partners in this goal, for your suggestions. What can we do to improve the overall RedCoat image? What tips or tricks would you like to share? How can the Volunteer Department support your efforts?

Email us at [redcoats@playhousesquare.org](mailto:redcoats@playhousesquare.org). Please put "SUGGESTIONS" in the subject line.

Thank You!

## RECOGNITION WORKS!

We encourage everyone to fill out STAR AWARDS. When you "catch" someone doing something worthy of a standing ovation – whether it is a Redcoat giving special attention to a guest, a House Manager solving a seating problem, or a Head Usher, Tour Guide or STAR who performs exceptionally, fill out the form and turn it into the House Manager so they can be recognized.

STAR Award forms are in every House Manager office and in the Volunteer Room.



## SAVE THE DATE!

The Volunteer Appreciation Party will be held on **Monday, June 22<sup>nd</sup>**!

Stay tuned for more details!

## ANNUAL REPORTS

Annual hours reports will be **mailed** to all active volunteers by the end of January.

Please be sure that your correct street address is on file with the Volunteer Office. Email any changes to: [redcoats@playhousesquare.org](mailto:redcoats@playhousesquare.org).

If your report is returned to us due to an insufficient or incorrect mailing address, we will send the report to your next assignment for pick-up.

