



UPCOMING WEEKS Volunteer needs and Running times



Hasan Minhag Connor Palace Theatre FR 1/21 5:30 pm



Windborne's Music of Queen KeyBank State Theatre FR 1/21 6:30 pm – FULL



An Evening with C.S. Lewis Hanna Theatre ALL SHOWS – CANCELLED



The Simon & Garfunkel Story Connor Palace Theatre

TH 1/27 6:00 pm – FULL

January GET

- TH 1/20 5:15 pm
- SA 1/29 2:00 pm

"NO SHOW" PERCENTAGE

We are currently averaging seven (7) no-shows for each performance! That means that 10 - 20% of the expected volunteers do not let us know that they will be absent.



<u>Please</u> be sure to check the weekly schedule. If you are unable to make it – even if it is a last-minute cancellation – please let us know. Email <u>redcoats@playhousesquare.org</u> with any schedule changes. Thank you!

From the desk of Meg, Volunteer Manager

We are gaining strength in numbers of ushers and Head Ushers! These new and existing volunteers that are taking on leadership positions are truly needed and appreciated. At the end of this month, we will welcome another 60+ trainees to join our RedCoat family! This is all very exciting! Please welcome these new volunteers and also please remember to be an example of our high RedCoat standards. A few things have slipped in the last few weeks – so, *please*...

Remember to:

- Show up on time & fully dressed
- Park on the correct level 5 & above
- Cell phones off & put away no video/picture taking during shows/concerts
- Sit only in areas designated by your House Manager
- Avoid no shows we are counting on you & turning away other ushers that want to work

The RedCoats are making great efforts towards being the premiere volunteer organization – let's keep it up! It's an honor to be part of such a fine group of people. I appreciate every one of you!

SHOW CANCELLATIONS / POSTPONEMENTS

The following upcoming performances have been cancelled or postponed:

٠	Jan 21 – 23	An Evening with C.S. Lewis – Hanna	CANCELLED
•	Feb 5 Matinee	Viva Momix – Ohio	MATINEE ONLY – CANCELLED
•	Feb 7 – 27	The Three Musketeers – Allen	POSTPONED until May
•	Feb 8 – 13	Don't let the Pigeon Drive the Bus - Ohio	CANCELLED
•	Feb 11 – Mar 6	Ain't Misbehavin' – Hanna	CANCELLED
•	Feb 15 – 16	Turning 15 on the Road to Freedom – Ohio	CANCELLED – Available for Streaming