

March  
2024



## VOLUNTEER MILESTONES

Congratulations to the following Redcoats  
for reaching a Volunteer-hour milestone! ★

**10750**

Don Fedorchak\*

**7750**

Lonnie Devaney

**7500**

Benita Batulewick\*

**2750**

Judy Muzzy  
Bobbi Sundman

**2250**

Lois Jeffery  
Karen Wuest

**2000**

Greg Taress

**1250**

Eugene Baker\*  
Claudia Dacek  
Jan Drvenkar  
Liz Jastrzebski  
Michael Malone

**1000**

Susan Ballard  
Karen Clark  
Kim Collisi\*  
Mike Roberto

**750**

John Burke  
Betty McLafferty  
Toni Phillips  
Renee Risser

**500**

Lisa Cohen-Kiraly  
Patty Danzey  
Jonathan Evans\*

**500**

Tina King  
Joe Klak\*  
Valerie Mitchell  
Emily Osinsky  
Geneva Saratt  
John Schniegenberg  
Peggy Walker  
Ann Walsh  
Jill Wilhelm  
Nancy Zenker

**250**

Karol Cornelius  
Teresa Hoffman  
Alex Johnson  
Karen Kastelein  
Jan Miller  
Karen Norfleet  
Dan Root  
Pamela Roskovich  
Debra Teitenberg

**100**

Tracy Adkins  
Karen Arnold  
Brian Berkild  
Debra Berkild  
Sharon Bertrand  
Dianna Clark  
Judith Corey  
Pam Dittoe  
Tom Dittoe  
Audry Dobbins  
Trish Dougherty  
Ken Ekis  
Rochelle Flanagan-Anderson  
Joyce Flowers  
Chris Gibson  
Valerie Grigg Devis  
Anna Haas  
Jerilyn Hagan  
Karen Harrington  
Chuck Hogye  
Betty Horsfall  
Susan Iceman

\*Denotes Head Usher



Playhouse Square®

## STANDARDIZATION: EXTERIOR POSITIONS



### General Instructions – For ALL Exterior Positions:

- Report after the House Manager's meeting. On duty until 15 minutes after the published start time, unless otherwise instructed by the House Manager.
  - If the published show time is 7:00 pm, you are on duty until 7:15 pm.
  - As always, use common sense – if there are still guests in your area, please ensure they are taken care of before heading to the theater.
- If seats are available for volunteers, please see the House Manager for a seat location.**
- Greet guests, respond to guest questions, and give directions as needed.
- Look for information sheets about what else is happening in the PSQ District so that you can guide guests to the correct location.
  - The top of the sign-in sheet contains this information.*

### Location Specific Instructions:

- Bulkley Doors** – doors of the Bulkley Building nearest Republic Restaurant.
- Bulkley Lobby** – near the hallway leading to the theaters.
- Connor Palace Ticket Office Lobby** – outer lobby of the Palace
  - Before the theater opens* – guests with tickets remain in the Ticket Office Lobby; direct guests who need to pick up tickets to Will Call in the State Ticket Office Lobby
  - After the theater opens* – direct guests with tickets to the doors, answer any guest questions.
- Connor Palace Cut-Through** – the hallway between the State and the Palace
- Helen Steps** – at the top of the steps to the Helen – near walkway to garage
- Outcalt Lobby** – located near the glass doors near the Outcalt Theatre
- Mimi Ohio Lobby** – between the stanchions in the Mimi Ohio and Bin 216
- State Doors** – doors of outer lobby of the State
- State Ticket Office Lobby** – bottom of the cut-through stairs to the Palace
  - Direct guests to the appropriate theater, Will Call, or the RJF President's Club Entrance
  - Help with Will Call line management, if necessary.

### After the Performance:

- All** lobby positions should report to the main level of the theater to assist with the sweep.
- EXCEPTION** – State Ticket Office Lobby – return to lobby to thank guests for attending and ensure wheelchairs do not go to parking garage or off premises.

## Annie (March 19-24, 2024) and STOMP (April 17-21, 2024)

Huntington Bank Featured Performances



Annie and STOMP, two beloved family-friendly classics, are right around the corner! Whether you want to watch STOMP transform household items into percussion instruments or celebrate hope, optimism, and family with Annie – the perfect seats are waiting for you.

For as low as \$20 per person, you can surprise the whole family with an experience they will never forget. To purchase your tickets, as well as receive access to exclusive pre-sales, discounts for select shows, and waived handling fees on your orders, use the volunteer promo code sent out last year.

Click the link below and entered the volunteer promo code to purchase your tickets.

Link: [GET TICKETS](#)

**\*Please Note:** RedCoat ID number required. This discount is available online only. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.

### Please Welcome our Newest RedCoats!

Anis Allani	Robert Donikowski	Anna Metzger	Karen Rednour
Frank August	Walt Guldou	Jo Miller	Marina Reznikova
Pia Behm	Marla Hayes	Chandi New	Assunta Rossi
Velesia Brown	Sonny Kling	Barb Pavlinsky	Alan Solnick
Shirley Cox	Carolyn Magee	Charles Pavlinsky	Cathy Zanella
Ken Cromer			

### Please Welcome our Newest STARS!

Ethan Grabianowski	Iris Palomeque	Myra Palomeque	Jennifer Zhang
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## IN MEMORIUM ~ TOM DECTER

Tom began his career at Playhouse Square as an usher in 2010 quickly becoming a Head Usher. In 2011, he was hired as a Concierge in the RJF Presidents' Club and then joined the House Manager team in 2015.

Tom had a passion for Playhouse Square and loved his PSQ family - especially the volunteers and Front of House team. He always had a smile and a kind word for everyone. He is now at peace and has joined his dearest friend, Ed Broderick.

Details for his funeral service are below:

Monday, March 25<sup>th</sup> at 10:00 am  
St. Mel's Church  
14436 Triskett Road,  
Cleveland, OH 44111



## VOLUNTEER MILESTONES, CONTINUED...

### 100

Esther Jones  
Patti Kral  
Keith Krueger  
Lynda Leciejewski  
Maria Martin  
Holly Massaro  
Dave Mattmuller  
Ed Mayer  
Mary McDonnell-Krupa  
John Miller  
JoEllen Minchak  
Karen Neal  
Ellen O'Rourke  
Dawn Peters  
Cindy Pirie  
Kay Reiland

### 100

Diane Rhoads  
Anne Robakowski  
Karen Shane  
Cindy Smith  
Jeffrey Smith  
Mary Beth Sonneborn  
Jeff Spangler  
Shirley Stalzer  
Jim Teubner  
Mary Tingley  
Doug Vesperman  
Roberta Vesperman  
Tracey Wathen  
Dave Wentz  
Ron Woolfe  
Bob Yendrek



### RECOGNIZING EXCEPTIONAL SERVICE

#### Compliments to RedCoats who received STAR Awards this month

Judy Anderson	Carolyn Kuerbitz
Penny Averre	Ben Lowery
Kathie Buckner*	Katie Luechauer*
Gary Burlin* (2)	Debra Martin* (2)
Sherona Campbell	Fred Mills* (2)
Jim Centorbi*	Lolly Mondak
Carmen Chen	Ann Moravec
Kim Collisi* (2)	Irene Morrison
Sherry Dangremond*	Wendy Noel
Andrea Eshelman*	Michael Placko*
Steve Eshelman*	Lauren Plasterer*
James Everhart	Joseph Purta
Don Fedorchak* (2)	Puri Purta
Maureen Feller* (2)	Venezuela Robinson
Gaby Finley*	Shirley Schellentrager*
Mary Ellen Fisher	Lynn Sperli*
Dave Genco*	Lucia Strail (2)
Karen Genco*	David Stacko*
Joan Groth	AJ Stokes*
Maggie Hartman	Nancy Stokes*
Jacqueline Hawkins*	Mary Lu Szuminski
Richard Hazelton	Susan Tarr
Jessica Homer	Maria Tirpak
Linda Hummel	Char Van Dyke
Joe Klak* (2)	Kitty Williams
Rosemary Kozak	Mary Ann Works
Ray Kriz	Becky Wright
Susan Kubick	

### Retiring RedCoats with 10+ Years of Service

Marsha McCroden 18 Years

### In Memorium Malvina Lunardi

\* Denotes Head Usher

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



### THE BLUES IS ALRIGHT TOUR

KeyBank State Theatre || 150 min.  
March 22

- [SA 3/22 6:30 PM](#)



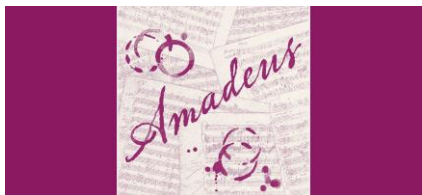
### DREAMGIRLS ALL CITY MUSICAL

Mimi Ohio Theatre || 150 min. w/ I  
March 23



### BLACK VIOLIN

KeyBank State Theatre || approx. 120 min.  
March 23



### AMADEUS

Outcalt Theatre || 150 min. w/ I  
April 6 – 28

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



### CLEVELAND INTERNATIONAL FILM FESTIVAL SHIFTS

#### UPPER ALLEN

- [CIFF UP-ALE 4/4 3:00 pm - 8:00 pm](#)
- [CIFF UP-ALE 4/5 8:30 am - 12:00 pm](#)
- [CIFF UP-ALE 4/5 3:00 pm - 8:00 pm](#)
- [CIFF UP-ALE 4/9 8:30 am - 1:00 pm](#)
- [CIFF UP-ALE 4/9 12:30 pm - 5:30 pm](#)
- [CIFF UP-ALE 4/11 8:30 am - 12:00 pm](#)
- [CIFF UP-ALE 4/11 3:00 pm - 8:00 pm](#)
- [CIFF UP-ALE 4/12 8:30 am - 12:00 pm](#)
- [CIFF UP-ALE 4/12 3:00 pm - 8:00 pm](#)
- [CIFF UP-ALE 4/13 5:00 pm - 10:00 pm](#)

#### ALLEN

- [CIFF ALLEN 4/5 3:00 pm - 8:00 pm](#)
- [CIFF ALLEN 4/8 5:00 pm - 10:30 pm](#)
- [CIFF ALLEN 4/9 8:30 am - 1:00 pm](#)
- [CIFF ALLEN 4/9 5:00 pm - 10:00 pm](#)
- [CIFF ALLEN 4/10 8:30 am - 1:00 pm](#)
- [CIFF ALLEN 4/10 12:30 pm - 5:30 pm](#)
- [CIFF ALLEN 4/11 8:30 am - 12:00 pm](#)
- [CIFF ALLEN 4/11 3:00 pm - 8:00 pm](#)
- [CIFF ALLEN 4/12 11:30 am - 3:30 pm](#)
- [CIFF ALLEN 4/12 3:00 pm - 8:00 pm](#)
- [CIFF ALLEN 4/12 7:30 pm - 12:15 am](#)

#### PALACE

- [CIFF PALACE 4/11 3:00 pm - 8:00 pm](#)
- [CIFF PALACE 4/12 3:00 pm - 8:00 pm](#)
- [CIFF PALACE 4/8 5:00 pm - 10:30 pm](#)
- [CIFF PALACE 4/9 8:30 am - 1:00 pm](#)
- [CIFF PALACE 4/11 8:30 am - 12:00 pm](#)
- [CIFF PALACE 4/12 8:30 am - 12:00 pm](#)
- [CIFF PALACE 4/12 3:00 pm - 8:00 pm](#)

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



### CLEVELAND INTERNATIONAL FILM FESTIVAL SHIFTS

#### OHIO

- [CIFF OHIO 4/4 3:00 pm - 8:00 pm](#)
- [CIFF OHIO 4/5 8:30 am - 12:00 pm](#)
- [CIFF OHIO 4/5 3:00 pm - 8:00 pm](#)
- [CIFF OHIO 4/8 5:00 pm - 10:30 pm](#)
- [CIFF OHIO 4/9 8:30 am - 1:00 pm](#)
- [CIFF OHIO 4/10 8:30 am - 1:30 pm](#)
- [CIFF OHIO 4/11 8:30 am - 12:00 pm](#)
- [CIFF OHIO 4/11 3:00 pm - 8:00 pm](#)
- [CIFF OHIO 4/12 8:30 am - 12:00 pm](#)
- [CIFF OHIO 4/12 3:00 pm - 8:00 pm](#)

#### STATE

- [CIFF STATE 4/4 3:00 pm - 8:00 pm](#)
- [CIFF STATE 4/5 8:30 am - 12:00 pm](#)
- [CIFF STATE 4/5 3:00 pm - 8:00 pm](#)
- [CIFF STATE 4/8 5:00 pm - 10:30 pm](#)
- [CIFF STATE 4/9 8:30 am - 1:00 pm](#)
- [CIFF STATE 4/10 8:30 am - 1:00 pm](#)
- [CIFF STATE 4/11 3:00 pm - 8:00 pm](#)
- [CIFF STATE 4/12 8:30 am - 12:00 pm](#)
- [CIFF STATE 4/12 11:30 am - 3:30 pm](#)
- [CIFF STATE 4/12 3:00 pm - 8:00 pm](#)



### Guest Evacuation Training

- [MO 3/25 5:45 PM](#)