

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



- [SA 5/21 11:30 am - Brecksville / Broadview Hts.](#)
- [TH 5/26 5:30 pm - Solon](#)
- [SU 5/29 2:00 pm - Glenville](#)
- [FR 6/3 4:30 pm - Orange](#)
- [FR 6/3 5:30 pm - North Royalton](#)



Alfred Hitchcock's The 39 Steps

Hanna Theatre || 105 min w / I
April 29 – May 22

- [SA 5/21 6:00 pm](#)
- [SU 5/22 1:30 pm](#)



Dazzle Awards

KeyBank State Theatre

- [SA 5/21 6:00 pm](#)

SUGGESTIONS

In response to the April 27th call for suggestions, we received some fabulous observations from RedCoats. If you have any suggestions, observations or tips on what we can do to improve the overall image of the RedCoats, please email us at redcoats@playhousesquare.org and put "Suggestions" in the subject line.

Read on to see what observations your fellow RedCoats have sent in!

CELL PHONES



OBSERVATION: *"The last two shows I worked, RedCoats had phones ringing multiple times during the performances. Everyone forgets, but after the first time, fix it. It's embarrassing to be sitting in a clump of ushers when one's phone keeps ringing and they do not know how to stop it."*

SOLUTION: Put your phone on vibrate before entering the theatre. If you are not sure how to do that, ask for help.

APPROACHABILITY

OBSERVATION: *"It is very hard for me when my colleagues use the intermission as a personal social hour and congregate in conversation. While we may not be needed by a guest, we certainly look unapproachable and unavailable when grouped in little conclaves of red."*

SOLUTION: There are several ways to be more approachable / available:

1. Smile
2. Make eye contact with guests
3. Look up!
4. Ignore your phone
5. Keep your face and body visible



Remember, guests may feel uncomfortable approaching a group – especially if that group is seemingly engaged in conversation.

Volunteer Appreciation Event



DATE: June 20, 2022

TIME: 6:00 pm

LOCATION: Mimi Ohio



Please note **New Location**



Amazon Smile

AmazonSmile is a way customers can support their favorite charitable organization every time they shop with Amazon, at no additional cost.

Customers who shop at smile.amazon.com will find the same Amazon they know and love, with the added bonus that AmazonSmile will donate a portion of the eligible purchase price to the charity of your choice.

How to use AmazonSmile on a web browser:

- Visit smile.amazon.com
- Sign in with the same account you use for Amazon.com
- Select **PLAYHOUSE SQUARE**
- Start shopping! Remember to checkout at smile.amazon.com to generate donations for your chosen charity.

Tip: Add a bookmark to make it easier to shop at smile.amazon.com.



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Waitress

Hanna Theatre || 150 min w/ I
May 26 – June 26

- [SU 6/19 5:00 pm](#)
- [SA 6/25 6:00 pm](#)

ALL other performances of *Waitress* are currently full.



My Fair Lady

KeyBank State Theatre || TBD

- [TU 6/7 6:00 pm](#)
- [WE 6/8 6:00 pm](#)
- [FR 6/10 6:00 pm](#)
- [SA 6/11 6:00 pm](#)
- [SU 6/12 5:00 pm](#)



Tom Segura

Connor Palace Theatre || TBD

- [FR 6/10 5:30 pm](#)



Dancing Wheels

Allen Theatre || 120 min w/ I

- [FR 6/10 6:30 pm](#)