

## Upcoming Weeks Volunteer Needs and Run Times



### Guest Evacuation Training

- [SA 7/9 9:45 AM](#)
- [TU 7/11 5:45 PM](#)
- [SA 7/15 9:45 AM](#)
- [WE 7/19 5:45 PM](#)

## HAPPY 4<sup>TH</sup> OF JULY!

Wishing everyone a safe holiday!

The office will be closed 7/3 and 7/4.



## SEATS FOR VOLUNTEERS – REMINDER

### FEEDBACK FROM A GUEST:

*"I attended Moulin Rouge on Saturday. I am a long-time subscriber to the Broadway Series (over 20 years). I could not see the stage. I was seated in row SS. The last two rows had many empty seats, so I got up to move to one as these were elevated. Imagine my "surprise" when I was told I could not sit there because "these are for the Red Coats". and I was told to go back to my seat."*



RedCoats should **never** tell guests they have to move because the seats are "reserved" for the ushers. In the situation above, the House Manager should have been informed so that they could move the guest to a different location.

### Having seats for volunteers at a performance is never guaranteed.

The House Managers do their best to arrange seating for ushers. This is a privilege and that may not always be possible.

### B or D? That is the question!!

It has come to our attention that there is some confusion as to what the "B" and "D" stand for on the sign-in sheets. "B" signifies that volunteer can work all levels of the theater (not just the balcony). "D" signifies that the volunteer should be assigned to positions on the main floor.

## INFORMATION & REMINDERS

### Uniform:

We have had some questions about appropriate footwear while volunteering.

- Shoes (or boots) should be solid black, **closed toed** and **closed heel** with a black sole. It is important to wear comfortable shoes that enable you to move quickly in case of evacuation.



### Fragrance:

Please be mindful of the amount of perfume or cologne you wear. Many guests – and your fellow volunteers – have sensitivities to certain scents.