

July  
2023



## ★ VOLUNTEER MILESTONES

Congratulations to the following RedCoats for reaching a volunteer-hour milestone!

8250 Joe Ferritto*	1000 Jan Drvenkar
5000 Antonette Geanneses*	750 Karen Harper
4000 Rhonda Totten*	500 John Dunstan
3000 Nancy Stokes*	250 Kathleen Ferguson
2250 Joanne Majoros*	100 Yvonne Barney Sean Connelly Amy Densevich Cameran Densevich Reba Grace Fay Tucker Char Van Dyke
1500 Bill Kozar	
1250 Sandy Burba*	

## Please Welcome Our Newest RedCoats!

Jeralyn Barnett	Sabrina Lambacher
Glo Calhoun	Sandy Mangano
Bill Cloonan	Cathy Schreiber
JoAnn Corbett	Alonzo Turner
Mary Jo Demopoulos	Kim Welch

## Please Welcome Our Newest STARS!

Christian Cartwright Maggie Lennox

## In Memoriam

Viveca Malone

\*Denotes Head Usher

## REDCOAT TOUR



Over 200 people attended in the RedCoat Tour on July 8<sup>th</sup>!

The tour went "behind the scenes" at Playhouse Square – taking participants onstage, backstage, dressing rooms and all points in between. A great time was had by all!

The next tour will be **Saturday, Aug. 19<sup>th</sup>**. We will be sending out the link to the **online registration** in the next few weeks.

In order to participate, you must register online, not by emailing the volunteer office.

Mark your calendars and be on the lookout for the August 19<sup>th</sup> Tour registration link!

## DISCOUNT TICKETS

**New Page.  
New Code.  
Same Great Benefits!**



We're excited to share that RedCoat Volunteers now have a brand-new webpage that will make purchasing tickets at Playhouse Square easier than ever!

This new and improved webpage allows you to purchase discounted tickets to your favorite Broadway productions, concerts, family shows and more all in one place. For the first time online, fees will now be waived, eliminating the need to visit the box office.

Visit [tickets.playhousesquare.org/redcoat](https://tickets.playhousesquare.org/redcoat) and enter your Volunteer ID number, along with the promo code, to begin purchasing tickets on your new webpage.

Link: [GET TICKETS](#)

Use promo code: **CODE WILL BE SENT IN SEPARATE EMAIL**



## RECOGNIZING EXCEPTIONAL SERVICE

Compliments to RedCoats who received STAR Awards this month

Karen Arnold	Nancy Dunn	Jim Martin*
Sean Connelly	Sydney Goodwin	Colleen Miscencik
Jamie Degnovivo*	John Graff	Karen Skinder*

## SPOTLIGHT AWARD



## CONGRATULATIONS

**Sean Connelly**

**Sean recorded 87.50 hours  
in the Spring Quarter!**

## NEW ATTENDANCE POLICY!

Did you know ---- 92% of our volunteers have an attendance percentage of 75% or better? Of those, 1,542 volunteers have a 95% or better attendance. That is incredible! Thank you for your commitment!

### NEW POLICY EFFECTIVE OCTOBER 1, 2023:

If your attendance percentage is 25% or less, your status will automatically be changed to inactive.

If your attendance percentage falls between 26% - 50%, you will receive a written warning. If improvement is not shown within 6 months, your status will be changed to inactive.

If your attendance percentage falls between 51% - 75%, you will receive a written warning and your attendance will be monitored.

## FRONT OF HOUSE SPOTLIGHT

### NOW CASTING HOUSE MANAGER

We are searching for individuals to join our Front of House team who are passionate about Playhouse Square and providing an outstanding guest experience.

Position requires strong leadership and time management skills along with a high degree of flexibility. Dependability is essential as we are a time sensitive business with the primary goal of the house opening and the shows going up as scheduled each and every time.

To learn more about this position, follow the link to the job description: [House Manager](#)

To apply, email your resume along with a cover letter to [hr@playhousesquare.org](mailto:hr@playhousesquare.org)

\* If not CPR / AED certified, training will be provided upon employment

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



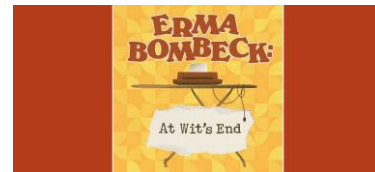
### Guest Evacuation Training

- [WE 8/2 5:45 PM](#)
- [MO 8/14 5:45 PM](#)



### Please Don't Destroy

Mimi Ohio Theatre || approx. 90 minutes  
July 22 – FULL CHECK BACK 7/20



### Erma Bombeck: At Wit's End

Outcalt Theatre || 150 min. w/  
Intermission  
July 29 – August 20



### Sex in the City – Musical Parody

Mimi Ohio Theatre || approx. 90 minutes  
July 30 – FULL CHECK BACK 7/28



### Bluey's Big Play

KeyBank State Theatre || 50 minutes  
August 5 – 6

- [SA 8/5 8:30 AM](#)
- [SA 8/5 12:30 PM](#)
- [SU 8/6 9:30 AM](#)
- [SU 8/6 1:30 PM](#)