

January  
2020

# RedCoats



## VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a volunteer-hour milestone!

6000 Sharon Collins	250 cont. Marchyco Harrell
5750 Joe Ferritto*	Erika Harrington
2750 Sherry Dangremond*	Terry Johnson
2000 Stan Sever	Moiria Ledinsky
1500 Bruce Dennison*	Erin McGee
Mary Lou Maechner	Philis Muth
Valentina Randle*	Anne Raspey
	Denise Romagni
	Sandy Schurdell
	Bob Thomas
	Johanna Vine
	Keith Wright
1250 Jan Maziasz	100 Laurel Beach
Pat Smith	Rollie Beach
1000 Rosemary Butanowicz	Janet Brunecz
Kay Chet	Sandy Burba
Tim Gabb	Laura Collins
Arlene Miller	Mikayla Collins
750 Lori Berenson	Sandra Cooper
Claudia Dacek	Barbara Craig
Debra Jasany	Miranda Davis
Marlene Miller	Angela Dellinger
500 Doug Crawford	Delaney Fedewa
Bob Liddy*	Yvonne Fey
Ed Saunders*	Lexi Freeman
Michele Siverd	Mary Lou Golski
Sheryl Whalen	Kayla Granito
250 Gary Burlin	Steve Greaif
Ann Cassidy	Annette Humphrey
Annette Dalessandro	Katherine Huntley
Melissa Glorioso	Rhonda Johnson
	Eve Jursinski
	Kaleb Lloyd
	Donna Mizenko
	Scott Nolan
	Linda Olen
	Amanda Ostroske

\*Denotes Head Usher

### ➤ *From the desk of Gina, Volunteer Manager*

Happy New Year, RedCoats! I can hardly believe we are starting a brand new decade. I hope 2020 will bring many blessings into your life, both here at Playhouse Square and also in each of your individual worlds.

We look forward to so many things happening this year, from Frozen and the return of Hamilton to the structural changes happening in the KeyBank State, it will be an exciting year here at Playhouse Square.

### *Training Video Series*

One change for RedCoats that we are excited to announce is the release of a new Training Video Series! This past year we worked on our first four training videos that will cover a Playhouse Square overview, and training videos for the House Manager's Office, Scanning Tickets, and Seating Guests. In coming days, there will be a link to this video series on the volunteer section of the website. It's our hope that this series will be helpful for both incoming and veteran RedCoats.

### **Incoming RedCoats**

We plan to send these videos to incoming RedCoats in the early stages of their onboarding process. This will give them information ahead of time, preparing them to better receive and understand the material covered in Orientation and training sessions.

### **Veteran RedCoats**

We hope our veteran RedCoats will also use this series! We have experienced many procedural changes over the years, especially recently. This series is a chance for everyone to review and make sure we're all on the same page. Additionally, we have some positions like House Manager's Office that volunteers work infrequently. We hope the video series will help refresh those responsibilities for you.

We plan to continue adding to the series with plans for further videos on positions, uniform guidelines, and scheduling in the future.

[Overview of Playhouse Square](#)

[House Manager's Office](#)

[Scanning Tickets](#)

[Seating Guests](#)

### *New Blazer Required*

Beginning Monday, January 13<sup>th</sup>, all volunteers must have their new RedCoat blazer in order to work any performance. If you come to check-in without a new blazer House Managers have been instructed to ask you to leave.





## RedCoat Backstage Tour Day

We are so happy to announce the return of RedCoat Backstage Tour!

**On Monday, January 27<sup>th</sup> we will host an evening tour exclusively for RedCoats.** Our Tour Guides will show you areas of the theaters that are not accessible to guests. There will be some overlap from last year's tour but there will also be *new, unseen spaces to explore!* Join us after your tour for hot cocoa and cookies in the lobby and listen to the organ on the Connor Palace stage!

Please RSVP to [redcoats@playhousesquare.org](mailto:redcoats@playhousesquare.org) to attend.

[RedCoat Tour – MO E 1/27, arrive between 5:30-6:30pm](#)



## Cutting Locks in Volunteer Room

**We will be cutting locks off the lockers in the Volunteer Room this Monday, January 13<sup>th</sup>.** If you have a lock living on a locker currently, please remove it before Monday or it will be cut and the contents discarded.

As a reminder. Everyone is welcome to use a locker while volunteering. Please take your lock and contents with you when you leave.

## Annual Reports

Annual hours reports and certificates will be coming to all active RedCoats at the end of this month. STARS will receive theirs in June at the end of the school year.

These reports detail all of your performances and hours worked throughout the year. As always, feel free to look through for any discrepancies. Any necessary changes should be marked on your report and mailed to the Volunteer Office.

As a reminder, shows with a % but zero hours are for times you came to a closed performance. If you had permission to go to that performance, please send a copy of your email confirmation with your form.



## RedCoat GLT Thank You Discount

As a thanks for all you do for Great Lakes Theater, **RedCoats and guests receive \$20 off tickets to any GLT performance.** Enter promo code **GRED** by [clicking here to order](#) online (enter code on the left *before* selecting the show/date) or mention promo code **GRED** in person at the Playhouse Square Ticket Office. Offer not available retroactively, in conjunction with other offers.

100 cont.

Michelle Peterson  
Andie Pohlod  
Macaela Salomon

Maximilian Tucker  
Diane Walden  
Meghan Zappia

## RedCoats who received STAR Awards this month

Lee Allen  
Sherry Dangremond\*  
Anthony DiBacco\*  
Joe Ferritto\*  
Andy Flynn  
Kim Garred\*  
Hallie Harder  
Judy Haslinger  
Debbie Lampert  
Mitch Lauer\*  
Roy Oehme\*

## Please Welcome our Newest RedCoats!

Jim Begin  
Valdia Burns  
Katrina Castro  
Lisa Cohen-Kiraly  
Joyce Daniels  
Fran Dean  
Darius Dickerson  
Tebble Dickerson  
Annie Easterling  
Bob Ebsch  
Michele Ebsch  
Alexis Etchell  
Bill Etchell  
Valerie Farschman  
Linda Fleming  
Lydia Glaude  
Cornelia Glenn  
Margie Greco  
Marlene Kole  
Cecilia Krauss  
Camryn Larissey  
Trish Layne  
Kelly Licina  
Dianne Majeroni  
Aggie Masaveg  
Allie May

Kathy McCafferty  
Natalie McGill  
Nick McGill  
Dawn McIntyre  
Ken McIntyre, Jr.  
Megan McQueen  
Gerry Meader  
Youssef Mhemedi  
Bill Miller  
Joyce Misinec  
Valjean Mohammed  
Tracy Myers  
Catherine Nowak  
Rose Orzel  
Cheryl Panek  
Sherrie Parker  
Dave Petro  
Patty Petro  
Joe Skubiak  
Jeannie Snider  
Taylor Supeck  
Sue Tressel  
Allene Warren  
Dana Yokoyama  
Jeanne Zuber

## Thank You to our Retiring RedCoats with 10+ years of service!

Barb Dietrich  
Joyce Palinkas  
Evangeline Richards  
Edward Synek  
Enid Wolfe

## In Memoriam

Linda Tricarichi

\* Denotes Head Usher

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

### Flanagan's Wake

January 3-April 25

Kennedy's | 2 hrs no l

- [SA E 1/11 7pm](#)
- [FR E 1/31 7pm](#)
- [SA E 2/1 7pm](#)
- [FR E 2/7 7pm](#)
- [SA E 2/8 7pm](#)

### The Illusionists

January 7-11

Connor Palace | 2 hrs 5 min w/ l

### Michael Cavanaugh: The Music of Billy Joel and Elton John

January 10 - FULL

Mimi Ohio | 2 hrs w/ l

### Mandy Patinkin in Concert

January 11 - FULL

Mimi Ohio | 1 hr 40 min no l

### Elvis Birthday Tribute

January 12 - FULL

Connor Palace

### The Mozart Effect: Live!

January 17 - FULL

Connor Palace

### Aretha: The Queen of Soul

January 18 - FULL

Hanna Theatre

### The Unauthorized Biography Series

January 12-23

Mimi Ohio

### Jersey Boys

January 21-26

Connor Palace

### The Office! A Musical Parody

January 23-25

Hanna Theatre

### Paula Poundstone

January 24 - FULL

Mimi Ohio

## UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES

### Clue

January 25 - February 23

Allen Theatre

- [WE E 2/5 6pm](#)
- [FR E 2/7 6pm](#)
- [SA E 2/8 6pm](#)
- [SU M 2/9 1pm](#)

### The Musical Theater Project: Make Someone Happy

January 26

Hanna Theatre

### The Very Hungry Caterpillar

January 28 – February 2

Mimi Ohio

- [SA M 2/1 9:30am](#)

### Anastasia

February 6-20

Connor Palace

- [TU E 2/4 6pm](#)
- [WE E 2/5 6pm](#)

### CIFF Presents: Get Shorty

February 7

Mimi Ohio

### CPH Theatre Academy: Getting Near to Baby

February 7-15

Helen Lab

- [SA E 2/15 6pm](#)

### The Man in the Arena

February 1-12

Mimi Ohio

### Sleuth

February 14 – March 8

Hanna Theatre

- [SA E 2/15 6pm](#)

### Cie Herve Koubi - DanceCleveland

February 15

Mimi Ohio

### The Choir of Man

February 16

Mimi Ohio



## Anastasia

Inspired by the beloved films, the romantic and adventure-filled new musical ANASTASIA is on a journey to Cleveland at last!

From the Tony Award®-winning creators of the Broadway classic Ragtime, this dazzling show transports us from the twilight of the Russian Empire to the euphoria of Paris in the 1920s, as a brave young woman sets out to discover the mystery of her past. Pursued by a ruthless Soviet officer determined to silence her, Anya enlists the aid of a dashing conman and a lovable ex-aristocrat. Together, they embark on an epic adventure to help her find home, love, and family.

Click [HERE](#) to see clips from the show on Broadway.



## January Schedule

As usual, our January shows are very full! This is generally a lower show-schedule month for us so we are experiencing more full performances than in typical months.

**As a reminder – you should not come to a full show without permission, you may email us within two days before the event to check and see if there is room available.**

Please enjoy a rest with the light schedule in January. We will see you soon as our schedule will pick back up in February!

[Click Here for the Current  
Volunteer Schedule](#)

I would like to  
be an EXTRA

I need to  
CANCEL