

UPCOMING WEEKS RUN TIMES

PLEASE SEE THE SCHEDULE FOR VOLUNTEER NEEDS

THE WINTER'S TALE

Hanna Theatre || 150 min. w/ I
September 25 – October 11

CESEAR'S FORUM

Kennedy's Cabaret || approx. 120 min.
September 25 – October 24

THE WHO'S TOMMY THE MUSICAL

Connor Palace Theatre || 105 min
October 6 – 11

POCATELLO

Helen Theatre || approx. 90 min.
October 7 – 17

KILLERS OF KILL TONY

Connot Palace || approx. 90 min.
October 15

THE THORN

KeyBank State Theatre || approx. 120 min.
October 16 – 17

ANTHONY HAMILTON & LEEA JAMES

Connor Palace Theatre || approx. 120 min.
October 17

THE MUSICAL BOX

KeyBank State Theatre || approx. 150 min.
October 20

MY HERO ACADEMIA CONCERT

KeyBank State Theatre || approx. 120 min.
October 21

JO KOY

KeyBank State Theatre || approx. 90 min.
October 22

FLEXIBILITY AND TEAMWORK IN ACTION

The magic of live theater is that anything can happen—and sometimes, the unexpected takes center stage. During the Sunday, September 20 matinee of *Death Becomes Her*, a technical issue delayed the 1:00 p.m. performance until 1:50 p.m., and the house could not open until 1:25 p.m.

In those uncertain moments, our ushers, House Managers, and colleagues across departments truly shined. With patience, creativity, and a shared commitment to exceptional guest service, they worked hand in hand to care for everyone waiting in the lobby. Their calm, thoughtful response transformed a challenging delay into a powerful example of teamwork and brought our Playhouse Square values beautifully to life.

Our heartfelt thanks go to everyone who helped guide guests through the afternoon with grace and care. We encourage every usher to carry this same spirit of flexibility, teamwork, and kindness into each shift. The curtain may not always rise exactly as planned, but when we stand together, support one another, and keep our guests at the heart of all we do, we ensure that the show—and the magic—can go on.

VOLUNTEER APPRECIATION



As we shared last month, this year's Volunteer Appreciation celebration will take a new form. In place of a party, **each volunteer will have the opportunity to select two loge tickets from a variety of performances.**

It's our way of celebrating you and sharing our thanks for the time, care, and enthusiasm you bring to Playhouse Square.

Watch for a special message from the Volunteer Office next week with performance options and details on how to reserve your tickets. We look forward to sharing more with you!

GUEST EVACUATION TRAINING

- [SA 10/24 9:45 AM](#)
- [MO 11/2 5:45 PM](#)
- [MO 11/9 5:45 PM](#)
- [SA 11/14 8:15AM](#)
- [SU 12/6 9:45 AM](#)