

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



THE WIZ

Connor Palace Theatre || 150 min. w / I
October 3 – 22

- [TH 10/12 6:00 PM](#)
- [FR 10/13 6:00 PM](#)
- [SA 10/14 6:00 PM](#)
- [SU 10/15 11:30 AM](#)
- [TU 10/17 6:00 PM](#)
- [SA 10/21 6:00 PM](#)
- [SU 10/22 11:30 AM](#)
- [SU 10/22 5:00 PM](#)



CASTING CROWNS

KeyBank State Theatre || approx. 150 min.
October 13

- [FR 10/13 5:30 PM](#)



RYAN HAMILTON

Mimi Ohio Theatre || approx. 120 min.
October 14

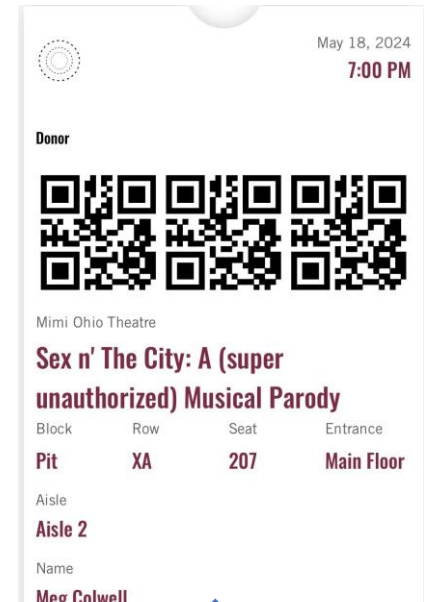
- [SA 10/14 6:30 PM](#)

MOBILE TICKETING

With the start of the new season and ALL mobile ticketing - the box office has set up tables to assist with mobile ticketing questions in both the State and Palace box office lobbies. RedCoats assigned to the Box Office Lobby and the Palace outer lobby are there to guide guests who need help with their mobile tickets. The two assigned ushers, in each lobby should check in with the mobile assistance table and then position themselves near the door as guests enter.

These mobile assistance tables will be set up throughout the run of THE WIZ.

If you are assigned to either the Box Office or Palace outer lobby, please say: "Please have your mobile tickets open on your phone. If you need assistance, we have help over here.", and indicate to the guest where the mobile ticket table is located.



The example above is from the new Playhouse Square app!

VOLUNTEER HANDBOOK

The Volunteer Handbook has
been updated!

The new and improved handbook includes the following:

- Information for STARS Program Participants
- Information for Head Ushers
- New Attendance Policies
- Updated Theater Maps
- And More!



To view the new handbook go to:
[Playhouse Square Volunteer Home Page.](#)

CLEVELAND CAVALIERS FAN FEST

Cleveland Cavaliers to Host FREE Cavs Season Tip-Off Fan Fest at Playhouse Square



Enjoy fun-filled activities, player and mascot appearances, Cavs apparel, All for Fun Tour interactive mobile trailer and more!

Saturday, Oct. 21 from 2:00 – 4:00 pm.
Outside Playhouse Square on Euclid Ave.

With the 2023-24 regular season approaching, there is a renewed excitement and passion building in Northeast Ohio. The Cleveland Cavaliers tip off the upcoming season with the Cavs Season Tip-Off Fan Fest outside of Playhouse Square. Fan Fest is open to the public and will occur rain or shine.

IMPORTANT ROAD CLOSURE INFORMATION:

Euclid Ave. from E. 13th to E. 17th and E. 14th from Prospect to Euclid will be closed all day on October 21 for this event.

Please use the Prospect Entrance and Exit for the US Bank Garage.

USHER IN TRAINING BADGES

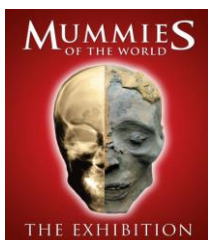
ATTENTION NEW USHERS!

If you have completed three shows and / or are comfortable with the RedCoat responsibilities, please turn in your "Usher in Training" badges – **including the clip** – so that they can be used for future orientation classes.

Thank you!



SHIFTS AVAILABLE:



- | | |
|------------------------------------|-------------------------------------|
| • SA 11/4 9:30 AM | • FR 11/10 11:30 AM |
| • SA 11/4 1:00 PM | • FR 11/10 4:00 PM |
| • SA 11/4 4:30 PM | • SA 11/11 9:30 AM |
| • SU 11/5 10:30 AM | • SA 11/11 1:00 PM |
| • SU 11/5 2:00 PM | • SA 11/11 4:30 PM |
| • TH 11/9 11:30 AM | • SU 11/12 10:30 AM |
| • TH 11/9 4:00 PM | • SU 11/12 2:00 PM |

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



DISNEY JUNIOR: COSTUME PALOOZA
KeyBank State Theatre || approx. 90 min.
October 14

- [WE 10/18 5:00 PM](#)



CHELSEA HANDLER
KeyBank State Theatre || run time TBD
October 20

- [FR 10/20 6:30 PM](#)



SPIDER-MAN: INTO THE SPIDER-VERSE
KeyBank State Theatre || approx. 90 min.
October 21

- [SA 10/21 6:30 PM](#)



CESEAR'S FORUM PRESENTS:

A FUGITIVE'S LESSON

Kennedy's Theatre || 120 min. w / I
September 29 – October 28

- [SA 10/14 7:00 PM](#)
- [SA 10/21 7:00 PM](#)

GUEST EVACUATION TRAINING

- [MO 10/16 5:45 PM](#)