MONTHLY NEWSLETTER

NOVEMBER
2026

# RedCoats

## VOLUNTEER MILESTONES

**Congratulations to the following for reaching a Volunteer-hour milestone!**

**5750**
Gail Senior*

**3750**
Maureen Donoughe*

**3500**
Ron Mortus*

**3000**
Sandy Burba*

**2750**
Anne Holaus
Sherry Petkovsek

**2250**
Barb Domsic

**2000**
Jim Edwards

**1500**
Liz Jastrzebski
Catherine Rassie

**1250**
Nancy Binder*
Betty Lee*

**1000**
Trish Calanni
Rachelle Carter
Jon Kastelein*
Tina King
Maureen Lynch*
Sarah Piller

**1000**
Pam Watts
Mariann Zupan

**750**
Joe Adams
Nancy Bratko
Livia Fry
Teresa Graham
Jeff Honnold*
Tracy Lising
Heather Millar
Cheryl Panek
Marty Sinkewich

**500**
Karen Harrington
Connie Kochert
Kathy McCafferty
Carole Pendleton
Kathy Schmidt
Debra Tucker
Sue Vargo

**250**
Molly Adams
Michele Bishop
Linda Cornell
Jill Cuff
Juel Fitzgerald
Vishnu Haridass
Monica Jacobs
Rachel Labuda
Ann Miller
Linda Traywick
Cheryl Ward
Bill Westover
Lisa Wild

***Denotes Head Usher***

Playhouse Square

## IN THANKSGIVING…

***"Gratitude can transform common days into Thanksgivings, turn routine jobs into joy, and change ordinary opportunities into blessings."***
**~ William Arthur Ward**

Throughout the year, we receive many STAR Award nomination forms from House Managers and staff members, guests, and volunteers showing appreciation for an individual who has gone above and beyond and who exemplifies the Playhouse Square values of Ambition, Belonging, Caring, Stewardship, and Excellence.

Below are some of the many STAR Awards from this year:

- He volunteered to escort a patron in a wheelchair (in a snowstorm) to her car during a show.
- Thank you for being alert to "Something didn't seem right" and acting on it. Your attentiveness and your taking action lead to 3 individuals being removed from a theater (that was closed).
- She did a wonderful job with taking the initiative for being a gatekeeper of showing the patrons the way on House Right at the Hanna for The Heart of Robin Hood. Great job!
- We had an issue with the ticketing system tonight, and needed to do a hand count of the guests for a House Count. He willingly took on the task and did an excellent job. I also had a chance to observe him interacting with the guests as he handed out programs (double duty !!). He was exceedingly friendly and branded the show as Cleveland Playhouse...just as requested. Just a very wonderful example of what a Redcoat should be. Thank you !!
- Thank you for stepping in and providing assistance to patrons during the Mayfield graduation, especially while they were experiencing a family emergency. Your quick response, empathy, and dedication helped ensure they received the support they needed during a stressful and emotional situation.
- She has been a phenomenal usher for many performances of The Lion King. She knows the duties of the main floor doors in and out, backwards and forwards. She manages the 4 holds, plus does a great job getting the ladies restroom line organized during intermission. I always appreciate it when I see her name on the sign in sheet!
- A big thank you for your help during the matinee walk-up of Death Becomes Her. The unexpected delay presented several challenges, and your flexibility and dedication to our guests were invaluable. We truly could not have managed the lobby as smoothly without your help - thank you!
- During intermission, someone asked to go backstage, flashing a digital badge on their phone indicating they were part of the production. She was (rightfully) skeptical, as it's VERY unusual for someone to go backstage from the seating area during a show, and discreetly called me over while calmly talking to the person. For a brand new Redcoat, recognizing a very unusual situation, calmly escalating it to the head usher, and standing firm (not allowing him to enter until someone else could confirm his status) often only comes with many years of experience.
- He stayed late to help patrons with a mix up with their mobility device. He kept calm and offered help as a go between. Excellent job!

**THANK YOU!**

## RECOGNIZING EXCEPTIONAL SERVICE

**Compliments to RedCoats who have received A Round of Applause this month!**

Holly Alban
Ken Baciak
Eugene Baker*
Sarah Beaver*
Kim Beegan
Laura Beytas
Mike Bodmann
DJ Bradley*
Dolores Bruck
Tonya Busic
Ed Campobenedetto*
Judi Campobenedetto*
Dan Cerrezuela
Rebecca Cerrezuela
Benjamin Cohen
Susan Costanzo
Paul Cramer*
Sue Cudworth*
Releana DeScott
Cheryl Dever*
Sibyl Dortch
Jan Drvenkar
Susan Elam
Jonathan Evans* (2)
Louise Fitzmaurice
Angie Forkapa
Debbie Fultz
Antonette Geanneses*
Dave Genco*
Karen Genco*
Chris Gibson
Kat Goggin
Seth Goldhamer*
Anna Haas
Carmen Hardin
Traci Harper
Carmen Harwell
Sue Helke
Nancy Holchin
Eryn Howery
Blake Huffman
Monica Jacobs
Jon Kastelein*
Connie Kochert
Cindy Kuhn
Rachel Labuda
Betty Lee
Renee Lesko*
Lisa Lindal
Joanne Majoros*
Debra Martin*
Leo Martin*
Kim Meyer
Max Miller
Sue Morgan
Mary Ann Niemczura
Barb Pavlinsky
Lauren Plasterer* (2)
Ted Poulton
Adrienne Pounds
Denise Romagni
Assunta Rossi*
Becky Samardge
Noreen Schlatmann
Gail Senior*
Rochelle Solomon
Nancy Stokes*
Tim Stradtman*
Joyce Tallman*
Anthony Thomas
Kayla Toth
Char Van Dyke
Regina Westlake (2)
Pat Winston
Ray Zadd
Hailey Zelinsky

## Volunteer Milestones

**100**
Maris Campbell
Carol Fanning
Mayra Franklin
Drea Gold
Gretchen Groves
Dawn Gummo
Marianne Hardy
Liz Hartranft
Sarah Huang

**100**
Mark Kazanoff
Myra Knouff
Debbie Mercurio
Irit Rawraway
Renee Rawraway
Audrey Ridler
Tracy Roberts
Russ Sypen
Bella Zuckerman

## Retiring RedCoats with 10+ Years of Service

Ellen Leonard 17 Years

## In Memoriam

Mary Ryan

# VOLUNTEER APPRECIATION

On October 12, we sent out an email to all volunteers with the following subject line: **"Our Thanks to You: Enjoy This Exclusive Appreciation Gift".** If you did not receive the email, please check your spam, junk, or promotions folder. If you share an email with another volunteer, or need help, please email us at thankyouredcoats@playhousesquare.org.

**Limited dates are still available. The deadline to select your tickets is November 20th.**

# WICKED

**December 9, 2026 – January 3, 2027**

**Experience the magic of Wicked this holiday season!**




The three-time Tony Award®-winning musical Wicked is flying into Playhouse Square December 9–January 3, and as a volunteer, you can enjoy exclusive savings of 30% off Orchestra A-B and Mezzanine A-B seating and no fees!

As the holiday season fills Cleveland with festive lights and cherished traditions, Wicked is the perfect way to celebrate with family and friends. Featuring unforgettable songs and the beloved story of the friendship between Elphaba and Glinda, this Broadway blockbuster has captivated audiences for more than 20 years.

Whether you're planning a holiday outing, gathering loved ones for a special night out, or looking to gift a one-of-a-kind experience, Wicked is a magical way to make the season more memorable. Don't miss your chance to defy gravity and fly away with exclusive savings this holiday season!

## Link: GET TICKETS

Use promo code: **PSQRC**

***Please Note:*** *Redcoat ID number required. Offer is online-only by following the link provided and is available for select dates and seating locations. Returns and retroactive discounts are not possible. Date exchanges are subject to one $25.00 fee.*

## UPCOMING WEEKS
## RUN TIMES




### THE MAGICIAN'S TABLE
Cibrèo Privato ‖ 120 min.
August 26 – December 6




### PRIVATE LIVES
Outcalt Theatre ‖ 120 min.
October 24 – November 22




### JOHN CAMERON MITCHELL
Mimi Ohio Theatre ‖ 90 min.
November 13




### MICHAEL KOSTA
Hanna Theatre ‖ 90 min.
November 13




### CLEVELAND DANCE FEST
WST Theatre ‖ 90 min.
November 13 – 15

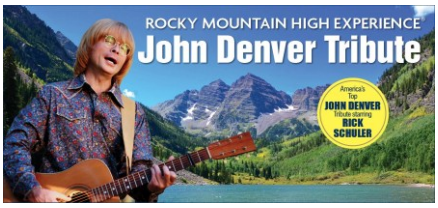
## UPCOMING WEEKS
## RUN TIMES




### UNCLE LOUIE VARIETY SHOW
Hanna Theatre ‖ 90 min.
November 14




### JODECI
KeyBank State Theatre ‖ 120 min.
November 14




### ROCKY MOUNTAIN HIGH
Hanna Theatre ‖ 90 min.
November 15




### CLUE
Connor Palace Theatre ‖ 90 min.
November 17 – 22




### RON WHITE
KeyBank State Theatre ‖ 120 min.
November 20




### GUEST EVACUATION TRAINING
- SA 11/14 8:15AM
- SU 12/6 9:45 AM
- MO 12/14 5:45 PM

## STAR AWARDS

Want to recognize someone who has gone above and beyond? Simply scan the QR code below to quickly recognize a team member or volunteer who goes above and beyond. You can also access the S.T.A.R. Award form HERE. For those who prefer a physical option, paper copies will still be provided in the house manager's offices and in the volunteer room.

Please take a moment to celebrate outstanding service; it only takes a minute to make a big impact!

## NOVEMBER 11TH




**Honoring those that served.**
**Thank you!**