



## UPCOMING WEEKS Volunteer needs and Running times

### The Prom – Extras Needed

Connor Palace – Nov 2 -21 2 hrs 35 min w/ intermission

- <u>WE 11/10 6:00pm</u>
- <u>TH 11/11 6:00pm</u>
- FR 11/12 6:00pm
- <u>SA 11/13 12:00pm</u>
- <u>SA 11/13 6:00pm</u>
- <u>SU 11/14 11:30am</u>
- <u>SU 11/14 5:00pm</u>
- <u>TU 11/16 6:00pm</u>
- WE 11/17 6:00pm
- FR 11/19 6:00pm
- SA 11/20 12:00pm
  - SA 11/20 6:00pm Double Hours
- <u>SU 11/21 11:30am</u>
- <u>SU 11/21 5:00pm</u>

#### Where Did We Sit On The Bus? – Allen Theatre

• SU 11/14 1:00pm

#### A Christmas Carol – Extras Needed Ohio Theatre

- <u>SA 11/27 6:00 pm</u>
- TH 12/2 6:00 pm
- FR 12/3 6:00 pm
- FR 12/10 6:00 pm
- SA 12/11 12:00 pm
- <u>SA 12/11 6:00 pm</u>

#### Wicked – Extras Needed State Theatre

- WE 12/8 6:00 pm
- TH 12/9 12:00 pm
- TH 12/9 6:00 pm
- FR 12/10 6:00 pm

#### The Nutcracker – Extras Needed Palace Theatre

• FR 12/3 9:30 am

# Wheelchairs



To clarify our wheelchair policy:

- RedCoats should **not** assist guests in or out of the car, theater seat, or in the restroom.
- Curbside in front of the theater is the only drop off point.
- RedCoats should **not** go to the garage or other locations to assist guests
- Wheelchairs may **not** leave the premises.
- Companions are may push PSQ wheelchairs
- You may push a guest's private wheelchair, if asked
- · Guests may remain in private wheelchairs during performances

Most guests are attending with able bodied companions. We are asking the companions to push the wheelchairs and take the chairs to the back of the theater before the performance starts. This allows the companion to access the wheelchairs at intermission and at the end of the show. Use your best judgement - if the companion also has mobility issues, more assistance can be given.

Playhouse Square has been bursting with energy, shows, excited guests and incredible RedCoats over the last couple of weeks - especially this past weekend where we had 7 theaters up and running! You are without a doubt a SUPER **TEAM!** We could not have done it without you and the quest feedback about your service is stellar! Whether you are a veteran usher or a trainee - you made it happen!! Thank you, thank you, thank you for representing Playhouse Square in such a professional and positive manner!



# **GUEST EVACUATION TRAINING**

All RedCoats must complete GET this season. Click on the links to the right to sign up!

- <u>SA M 11/13 9:45 am</u>
- <u>SA M 12/04 1:45 pm</u>
- <u>SU M 12/05 9:45 am</u>
- MO E 12/13 5:15pm