



#### UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



### Rudolph the Red-Nosed Reindeer Connor Palace Theatre || 140 min w/ I

- FR 12/2 5:30 PM
- SA 12/3 5:30 PM
- SU 12/4 11:30 AM



A Christmas Carol Mimi Ohio Theatre || 150 min w/ I

- FR 12/2 6:00 PM
- SA 12/3 12:00 PM
- SU 12/4 1:30 PM
- TH 12/8 9:30 AM
- TH 12/8 6:00 PM
- FR 12/9 6:00 PM
- SA 12/10 12:00 PM
- SA 12/10 6:00 PM



### **HOLIDAY OFFICE HOURS**

The Volunteer Office will be closed 11/24 and 11/25. We will respond to your messages as soon as possible.

# MPORTANT PLEASE READ

## NEW FOR YOU IN 2022 ... 2023!!

The hard work and loyalty of our RedCoats is incredible! We want to continue to acknowledge and reward the effort of our top performing RedCoats!

Starting in January 2023, all RedCoats that have a 95%+ attendance rate will be given priority scheduling as %EXTRAS% for the most popular shows – ELVIS, Jerry Seinfeld, Mercy Me, John Mellencamp etc. We will indicate this on the schedule by listing %95%+ EXTRAS NEEDED%.

To maintain a high attendance rate, we ask ushers to meet the 2 shows a month commitment and schedule a make-up show when they cancel in advance. Thank you from the bottom of my heart to all of you that make the Volunteer department successful with your commitment and loyalty!

### SCHEDULE CHANGE...

It's hard to believe we are just a little over a month away from 2023! I am thankful for all the great things we have accomplished in 2022! We have added 374 new RedCoats! In addition, we have another 140+ new ushers training in December. We are rebuilding our RedCoat family with the help of all of you! Your referrals, the work of the Ambassador team, and the assistance of the Marketing department are making a difference! We will continue to grow our team in 2023!

Also, in 2023, we are going to implement a scheduling change in response to feedback we have received from many of you. Beginning in January, we are going to move to publishing a four-week schedule instead of the current six. Several Redcoats have said that they don't know what their job and family needs are six weeks ahead - work projects, children/grandchildren schedules, family and friend get-togethers etc. We hope that this change will reduce the number of last minute cancellations and will be beneficial to everyone!

## **GUEST EVACUATION TRAINING**



All <u>994</u> RedCoats who completed GET when we reopened in 2021 will need to renew it next year.

If you would like to renew early, please sign up for one of the upcoming GET Sessions!

- MO 12/12 6:00 PM
- MO 1/9 6:00 PM
- <u>SU 1/22 10:00 AM</u>

Sessions will be offered throughout 2023.