

DECEMBER
2025



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

8250

Benita Batulewick*

5000

Rhonda Totten*

4250

Debra Martin*

4000

Joanne Majoros*
Jeanette Sulak

3500

Bobbi Mastri
Maryann Santa

2250

Greg Taress

2000

Lynn Sperli*
Ross Wason*

1750

Crystal Dunstan
Josanne Notaro
Jo Ann Solnik
Kitty Williams

1500

Cynthia Boylan*
Gaby Finley*

1250

Joe Purta*

1000

Jean Comstock
Seth Goldhamer*
Assunta Rossi*
Jerrie Thornton

750

Erma Arrington
Norm Dierich
Florence Ford
Terry Johnson
Jon Kastelein*
Joyce Misinec
Denise Pollard
Lisa Smith*

500

Tonya Busic
Shirley DiBiasio
Steve Gorman
Elyse Hemminger
Jeanette Metcalf
Kathy Myers
Dan Root
Maria Tirpak
Debbie Urban
Marilyn Valentino
Char Van Dyke
Tim Winnicki
Greg Ziernicki

250

Sharon Bertrand
Lou Ann Brown
Gwen Burney
Nadia Buskey
Elizabeth Butler
Glo Calhoun
Juanita Casteel

*Denotes Head Usher



Playhouse Square®

HAPPY HOLIDAYS

December is a season of joy and togetherness. No matter which holiday you celebrate—Hanukkah, Kwanzaa, or Christmas—our warmest wishes go out to you.

We are deeply grateful for the outstanding dedication you've shown to Playhouse Square throughout the year. Thank you for all you do to make each performance, each event, and each day an experience worthy of a standing ovation – for our guests and for each other!



This year, our volunteer family has grown by 420 new members, and together, our 1,800+ volunteers have contributed over 176,000 hours of service as of December 6th. **AMAZING!** Thank you for your commitment and devotion to providing extraordinary service to our guests.

As we wrap up 2025, please note that there are limited performances between December 23rd and January 6th. Delight in this well-deserved time off! Have a wonderful holiday season and enjoy some time with the important people in your lives!

Happy holidays to each of you and to your friends and family!

HOLIDAY HOURS



The Volunteer Office will be closed from Thursday, December 25th through Thursday, January 1st.

Please expect delayed responses to your emails during this time. We will respond to all emails on Friday, January 2nd.

Have a safe and enjoyable holiday!



RECOGNIZING EXCEPTIONAL SERVICE

**Compliments to RedCoats who received
A Round of Applause this month!**

Jane Acker
Marlene Anderson
Shawanna Anekwe
Benita Batulewick* (2)
Nancy Binder*
John Blazek*
Debbie Booth
Jeff Booth
Sandy Burba*
Bob Campobenedetto*
Laurie Campobenedetto*
Tom Condit
Lynda Coughlin*
Stephen Courtwright
Paul Cramer*

Lorrie Devaney
Denise Domonkos
Jan Drvenkar
Angie Fanara*
Don Fedorchak*
Jack Filak*
Kate Freeman
Beth French* (2)
Mike Fry
Seth Goldhamer* (2)
Shawna Hamilton (3)
Nancy Holchin
Diane Jackson*
Ellen Jones
Heather Kral* (3)

Paul Kung*
Sam Lees*
Renee Lesko*
Karen Majeski
Debra Martin*
Heidi Massingill*
Naomi Mays*
Kathy McCafferty
Michael McWhorter
Peter Mihu*
Dave Mohnke*
Connie Moscioni
Whittney-Marie Murphy
Sue Pardee
Scott Picker

Ellen Prewitt
Alyson Rich (2)
Assunta Rossi*
Sid Saks*
Trudy Salim
Maggie Savoy
Brandon Somerville
Lynn Sperli*
Eric Stapelberg
Kym Thomas
Lisa Wild
Gloria Woods
Joanne Wrobel
Nancy Zenker

Disney's THE LION KING Limited-Time RedCoat Pre-Sale Now Through Monday, December 22!



Disney's THE LION KING is roaring into Cleveland July 8 to August 2, 2026! As a Playhouse Square Volunteer, you have **early access** to tickets during this limited-time pre-sale happening **now** through **December 22 at 11:59 p.m.**

This is the only time this holiday season to secure tickets to the world's #1 musical while enjoying exclusive savings, priority seating, and no fees. Whether you are treating yourself or surprising family, friends, or your grandchildren, these tickets are the perfect way to create lifelong memories!

Link: [GET TICKETS](#) **Promo Code:** **PSQRC**

Please Note: Redcoat ID number required.

Offer is online-only by following the link provided and available for select dates and seating locations. Returns and retroactive discounts are not possible.

Date exchanges are subject to one \$25.00 fee.

If you would like tickets in hand for gifting, join us at our **Tinsel and Tickets** event on **Monday, December 22**, from **10:00 a.m.** to **7:00 p.m.** at the **KeyBank State Theatre**.

For more details about our Tinsel and Tickets event, visit playhousesquare.org/tinsel.

VOLUNTEER MILESTONES, *continued*

250

Gwido Dlugopolsky
Terri Esber
Karen Halm
Maggie Hartman
John Hise
Sue Knepper
Michelle Marks
Domenic Parente
JoEllen Salkin
Terri Savage
Francesca Sieg
Jennie Trobenter

100

Doreen Bradac
Joyce Gusman
Janet Haar
Kermit Knight
Jeanette Kroyer
Jacque Ramba
Mark Ramba
Ted Poulton
Donna Yassall

Please Welcome Our Newest RedCoats!

Andria Adya
Nicole Biondolillo
Ken Boersma
Maria Boon
Delaney Brown
Steve Caudill
Malcom Conner
Madeline Davis
Sharon Fitzgerald
Angie Forkapa
Mayra Franklin
Drea Gold
Charice Haynes
Cliff Hill, II
Nate Hug
Lisa Husamadeen

Arlene Jaroscak
Alexandra Kachka
Myra Knouff
Wendy Lindsay
Lynelle Moore-Zahler
Yvonne Perry
Mary Pritschau
Lisa Przybysz
Lynne Purgason
Laura Robusto
Mary Shafer
Russell Syphen
Ed Wagner
Yoko Wisniewski
Ray Zadd
Bella Zuckerman

Please Welcome Our Newest STARS!

Veronica Allie
Gigi Andolina
Madelyn Boehnlein
Tiffany Cheung
Madison Garver

Tayja Grimes
Emily Masar
Ambyr Paul
Summer Potts
Rose Schwowoch

Retiring RedCoats with 10+ Years of Service

Peggy Rawsthorne 23 Years

In Memoriam

Ed Grobelny*
Eileen Johnson*

* Denotes Head Usher

HOLIDAY SAFETY TIPS FOR THE PLAYHOUSE SQUARE DISTRICT

WHILE WE ENJOY A VERY SAFE ENVIRONMENT,
PLEASE REMEMBER THESE TIPS:

- Lock your possessions away from view. PUT YOUR JUNK IN THE TRUNK!
- Carry minimal items; overloading yourself can make you appear vulnerable.
- Always carry your keys in your hand so that you are ready to open the door.
- Pay close attention to your surroundings and stick to well-lit areas. Walk with a purpose; project an assertive image.
- Avoid walking alone at night. As much as possible, walk or travel with someone, even during the daylight.
- Take advantage of the Downtown Cleveland Alliance Ambassador program. Request an escort via 216-621-6000. (Call thirty minutes prior to departure.)
- Please report any suspicious activity observed in the Playhouse Square District to Central Security Dispatch at 216-640-8777.
- If someone demands your property and displays or implies in any way that they have a weapon, don't resist. Hand your bag or wallet over to them.

Important numbers to save in your phone:

Playhouse Square Central Security Dispatch:	216-640-8777
Downtown Cleveland Alliance Ambassadors:	216-621-6000
Cleveland Police Non-Emergency Phone Line:	216-621-1234

****In case of emergency, or if you see a crime in progress, always call 911.***

THINGS WE LEARNED IN KINDERGARTEN

Robert Fulghum listed the things everyone learned in kindergarten that shape their interactions throughout their lives. Forty years later – that list is still relevant! It reminds us to respect the people and things around us.

Share – Don't hit people (or touch, or grab) – Clean up your own mess – Put things back where you found them – Say you are sorry – Live a balanced life – Play fair – Don't take things that aren't yours – Stick together – Be aware of wonder – LOOK

During the holidays – and throughout the year – let us remember to treat each other with respect and dignity. Be aware of personal space, and speak kindly to one another. Take care of the things around you – clean up your spills in the Volunteer Room, close the sugar container, clean out your lockers.

Each of these things are small steps that could make a huge difference in the lives of those around us.

WHEELCHAIR ASSISTANCE



Thank you to all who signed up to help with wheelchairs! We will be holding our drawing this week and will announce the winner(s) in next week's update!

We still do need additional people to help with this assignment. If you are willing to add WHEELCHAIRS to your profile, please email us!

ANNUAL REPORTS



Annual hours reports and certificates will be **mailed** to all active RedCoats at the end of January, 2026.



Please be sure that your correct street address is on file with the Volunteer Office. Email any changes to: redcoats@playhousesquare.org.

FREQUENTLY ASKED QUESTIONS

The answers to most of your questions can be found on the Volunteer Home Page: [Home Page!](#)

- Current RedCoat Schedule
- Current Weekly Update
- Monthly Newsletter
- Attendance Percentages
- Discount ticket information
- Volunteer Handbook

Questions on Parking

- Volunteer Handbook – page 16

Theater Position Descriptions

- Volunteer Handbook – page 22

Run Times

- Newsletter or Update on the Home Page

Discount Tickets

- Volunteer Discount Ticket Information on the Home Page



UPCOMING WEEKS

RUN TIMES



A CHRISTMAS CAROL

Mimi Ohio Theatre || approx. 120 min.
November 28 – December 21



A CHRISTMAS STORY

Allen Theatre || 120 min. w/ I
November 30 – December 22



THE NUTCRACKER

Connor Palace Theatre || approx. 120 min
December 12 - 21



STRAIGHT NO CHASER

KeyBank State Theatre || approx. 120 min
December 18



THE AMERICAN MISFITS COMEDY TOUR

Hanna Theatre || approx. 90 min.
December 19

UPCOMING WEEKS

RUN TIMES



JIM BRICKMAN LIVE!

Hanna Theatre || approx. 150 min.
December 20 – 21



HOLIDAY SOUL

KeyBank State Theatre || approx. 150 min.
December 28



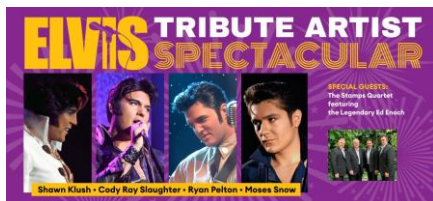
MENOPAUSE THE MUSICAL 2

Hanna Theatre || approx. 90 min.
January 6 – 11



STEREOPHONIC

Connor Palace Theatre || 180 min. w/ I
January 6 – 25



ELVIS TRIBUTE SPECTACULAR

KeyBank State Theatre || approx. 180 min.
January 8

UPCOMING WEEKS

RUN TIMES



FLANAGAN'S WAKE

Kennedy's Theatre || approx. 120 min.
January 2 – April 25 (Friday & Saturday)



TREY KENNEDY

Mimi Ohio Theatre || approx. 120 min.
January 9



TREVOR WALLACE

Mimi Ohio Theatre || approx. 120 min.
January 10



DECONSTRUCTING THE DARK SIDE OF THE MOON

Hanna Theatre || approx. 120 min.
January 16

GUEST EVACUATION TRAINING

- [MO 1/5 5:45 PM](#)
- [SU 1/18 9:45 AM](#)
- [SA 1/24 8:15 AM](#)