

April
2024

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone! ★

3250

Sharon Halm

2500

Anne Halaus

1750

Paul Bestgen
Mary Graf

1500

Judi Campobenedetto*
Pat Cigany
Pat Smith

1250

Julie Barker
Sue Cudworth*
Patti Ward

1000

Pamara O'Connell*

750

Terry Appell
Loren Federman

500

Jim Daniloff
Roger Eaton
Beth French
Lenore Hutchinson
Kathy Ventura

250

Maureen Bagley
Denise Cirino
Ramune Dorner
Andrea Eshelman*
Louise Fitzmaurice
Richard Fox
Dan Grabowski
Greg Harding

250

Elizabeth Licursi
Megan McQueen
Gail Meyer
Dan Reichert
Kathy Schmidt
Sue Vargo

100

Ruth Albertelli
Bob Austria
Lynn Baioni
Julie Barnett
Tim Barnett
Kari Basiewicz
Nora Blackman
Andrea Bock
Paul Bock
Deb Brightbill
Dolores Bruck
Violet Donaldson
John Grimm
Donetta Hobbs
Linda Hummel
Yvonne Kelly
Mike Kovack
Debbie Linich
Rudy Linich
Kathie Lipowski
John LoDolce
Betty Marko
Dot Masterson
Tracy Navarra
Kelly Newman
Sherry Pastor
Angela Plona
Spike Radway
Sandy Spaid
Peter Sutter
Chris Veneri
Kathy Weisbarth
Ron Wilinski
Shanae Young

*Denotes Head Usher

STANDARDIZATION: Position Briefing



After the House Manager's meeting, please report to your assigned position. **IF** that position is inside the theater, you will have a briefing with the Head Usher assigned to that area.

Your Head Usher will review the following information with you:

- Accessible Area / Rows
- Wheelchairs / Walkers
- Emergency Procedures – Evacuation / Guest Incidents
- Holds
- Late Seating
- Emergency Seat
- Intermission / End of Performance
- Sweep
- Guest Requests (Seating / Ticket issues)
- Seats for volunteers
- **MOST IMPORTANTLY:** Greet every guest – even when they know where they are going. Offer to show them to their seat. Second only to safety, customer service is our main responsibility.

CONGRATULATIONS!

Our volunteers are simply amazing!

We had over 1450 volunteers for CIFF shifts filled during the 48th Cleveland International Film Festival! Many of our volunteers signed up for 10 or more shifts.

As mentioned in the March 13th weekly update, the top three volunteers for CIFF would receive a prize package.

Congratulations to the following!

1st Place – Liz Jastrezbski – 32 SHIFTS

2nd Place – Erol Beytas – 20 shifts

3rd Place – Laura Beytas – 20 shifts

Your prize package will be delivered to your next assignment.

THANK YOU ALL!



Playhouse Square®

SPOTLIGHT AWARD



CONGRATULATIONS

Heather Chapman

Heather recorded 148.25 hours in the Winter Quarter!



RECOGNIZING EXCEPTIONAL SERVICE

Compliments to RedCoats who received STAR Awards this month

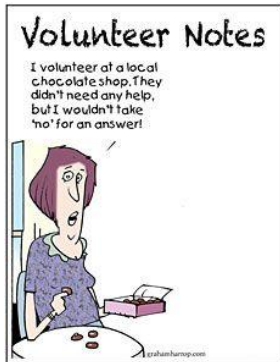
- | | |
|------------------------|-----------------------|
| Warren Beck | Debra Martin* (2) |
| Masha Berman | Sophia Martinez |
| Velesia Brown | Holly Massaro |
| Kim Buckosh | Dave Mattmuller |
| Gary Burlin* | Sue McCoy* |
| Grace Burney | Laurie McKee |
| Bob Campobenedetto* | Cheryl Miller* |
| Laurie Campobenedetto* | Toni Phillips |
| Ramona Caraballo | Lauren Plasterer* (2) |
| Ruth Freeman | Denise Pollard |
| Natalie Gerstenberger | Jeff Presley |
| Chuck Hogye | Cassandra Roberts* |
| Pat Iacobacci | Becky Santamaria |
| Diane Klak | Jeanne Shuster |
| Joe Klak | Jayden Sloan |
| Heather Kral* (3) | Ava Stewart |
| Sam Lees* | Nancy Stokes* |
| Marci Lowe | Dale Zabukovec |
| Ben Lowery | |

APRIL IS VOLUNTEER APPRECIATION MONTH

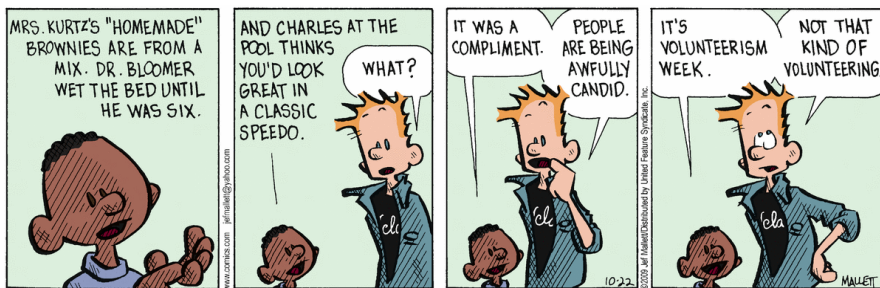
A LITTLE VOLUNTEER HUMOR TO BRIGHTEN YOUR DAY!



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"Don't ever question the value of volunteers. Noah's Ark was built by volunteers; the Titanic was built by professionals."
DAVE GYNN
facebook.com/mccosmology



THANK YOU!



Please Welcome our Newest RedCoats!

- | | |
|---------------------|------------------|
| Michelle Abbaszadeh | Paul Kung |
| Denise Abboud | Michelle Meister |
| Sharyna Cloud | Rachel Poschner |
| Carrie Davidson | Jeanne Sternberg |
| Cheryl Hannan | Diana Vidot |
| Zachary Hanusek | Valerie Vitolo |
| Tom Havrilla | Elizabeth Wagner |
| Dylan Korcykoski | Rita Walker |

Please Welcome our Newest STARS!

- | | |
|-------------------|-----------------|
| Kai DiFrancesco | Elise Lopez |
| Sarah Gent | Sophia Martinez |
| Evan Knepper | Grace Schneider |
| Charlie Kucharski | Ava Stewart |

Retiring RedCoats with 10+ Years of Service

- | | |
|----------------------|----------|
| Jane Banas | 21 years |
| Cordetta Valthausser | 35 years |

* Denotes Head Usher

UPCOMING WEEKS
VOLUNTEER NEEDS AND
RUNNING TIMES



DANIEL SLOSS

Mimi Ohio Theatre || approx. 90 min.
April 20

- [SA 4/20 6:00 PM](#)



SESAME STREET LIVE

KeyBank State Theatre || 120 min. w/ I
April 24

- [WE 4/24 4:30 PM](#)



SLEEPING BEAUTY

Connor Palace Theatre || approx. 120 min.
April 25 – 27

- [FR 4/26 8:30 AM](#)



ALWAYS... PATSY CLINE

Hanna Theatre || 120 min. w/ I
April 26 – May 19

- [SU 5/5 1:30 PM](#)
- [SU 5/12 1:30 PM](#)

UPCOMING WEEKS
VOLUNTEER NEEDS AND
RUNNING TIMES



COMPANY

Connor Palace Theatre || 120 min. w/ I
April 30 – May 19

- [SU 5/5 11:30 AM](#)
- [SU 5/5 5:00 PM](#)
- [WE 5/8 6:00 PM](#)
- [SU 5/12 11:30 AM](#)
- [SU 5/12 5:00 PM](#)



SHOW THE WAY

Mimi Ohio Theatre || approx. 60 min.
April 30 – May 4

- [FR 5/3 8:30 AM and 10:30 AM](#)



BAM PERCUSSION

KeyBank State Theatre || approx. 60 min.
May 2 – May 4

- [TH 5/2 8:30 AM and 10:30 AM](#)
- [FR 5/3 8:30 AM and 10:30 AM](#)
- [SA 5/4 2:00 PM](#)



MARC MARON

Mimi Ohio Theatre || approx. 90 min.
April 20

- [FR 5/10 6:00 PM](#)

Company

(April 30-May 19)

KeyBank Broadway Series



It's Bobbie's 35th birthday and RedCoat Volunteers are invited to the party!

To celebrate the occasion, we have a special discount that saves you up to 60% off your tickets to *Company*. Enter the promo code to unlock your savings and enjoy waived handling fees on your order.

Winner of 5 Tony Awards® including Best Revival of a Musical, *Company* "strikes like a lightning bolt. It's brilliantly conceived and funny as hell." (*Variety*). Helmed by three-time Tony Award®-winning director Marianne Elliott (*War Horse*, *The Curious Incident of the Dog in the Night-Time*, *Angels in America*) this revelatory new production of Stephen Sondheim and George Furth's groundbreaking musical comedy, at once boldly sophisticated, deeply insightful, and downright hilarious.

Link: [GET TICKETS](#)

***Please Note:** RedCoat ID number required. This discount is available online only. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.