

JANUARY
2024



VOLUNTEER MILESTONES

Congratulations to the following Redcoats
for reaching a Volunteer-hour milestone!

5750
Sherry Dangremond*

3750
Jeanette Sulak

3250
Mary Ann Santa

2750
Debra Martin*

2500
Donna Willingham

2250
Lil Baratto
Bob Beck
Violeta Maurer*
Rita Nichols

2000
David Stacko*

1750
Lila Ansley
Cheryl Dever*
Suzanne Zadell

1500
Sandy Burba*
Michele Ricco
Sid Saks*

1250
Jackie Discenza
Michelle Hartman
Ruth Scheib

1000
Gary Burlin*
Diane Chomo
Kathy Cistone
Gaby Finley*
Richard Hazelton
Penny Kurowski
Steven Lewis
Heather Liccardi*
Barbara Lorence
Melanie Lytle

1000, continued.

Fred Mills*
Rosanne Prochaska*
Trudy Salim
Christine Shock

750
Nan Baker
Lynn Lunoe
Linda Miller
Michael Mog
Ann Moravec

500
Janet Brunecz*
Joan Groth
Nene Morella*
Denise Pollard
Carolyn Sadler
Lisa Smith*
Nada Susak
Ken Walker
Sue Widdow

250
Anna Araujo
Erol Beytas
Laura Beytas
Nancy Binder
Cindy Bomeli
Becky Calderwood
Mark Cheslow
Marcia Kimbrough
Carolyn Kuerbitz
Michael Kulcsar
Peter Liu
Maureen Lynch
Amy McElwain
Julie Mitchell
Richard O'Neal
Tom Pappalardo*
Meg Root
Anne Ross
Christine Seuffert
Mary Lou Sidoti
Barbara Simon

*Denotes Head Usher

STANDARDIZATION!



The work on standardizing policies and procedures has begun!

All Position Descriptions for theater assignments have been completed. You will find new sheets describing the responsibilities for each position in the House Managers' offices.

If you are assigned to a position for the first time, or need a refresher, please review the description sheet.

VOLUNTEER HANDBOOK



Did you know – everything you would ever want to know about volunteering at Playhouse Square can be found in the Volunteer Handbook?

The Handbook covers everything from uniform standards to attendance and scheduling to position descriptions and theater-specific seating charts. Information is also included for Head Ushers and Stars Program participants.

It is your responsibility to read and understand the Handbook. If you have any questions, or feel that something needs to be added, please contact the Volunteer Office at redcoats@playhousesquare.org. The Handbook can be updated regularly – we will notify you when updates are made.

The Volunteer Handbook can be found on our website:
[VOLUNTEER HANDBOOK](#)



Playhouse Square®

SPOTLIGHT AWARD



CONGRATULATIONS

Paul Cramer

**Paul recorded 201.50 hours
in the Fall Quarter!**

Funny Girl

(Feb 20-Mar 10, 2024)
KeyBank Broadway Series



Funny Girl is back on tour and ready to welcome you to musical comedy heaven in a few short weeks! Not only will you be blown away by this iconic production, but also by the amazing discounts you receive as a RedCoat Volunteer. Enter the promo code to save up to 60% off your tickets and enjoy waived handling fees on your order.

The sensational Broadway revival dazzles with celebrated classic songs, including "Don't Rain on My Parade," "I'm the Greatest Star," and "People." This bittersweet comedy is the story of the indomitable Fanny Brice, a girl from the Lower East Side who dreamed of a life on the stage. Everyone told her she'd never be a star, but then something funny happened—she became one of the most beloved performers in history, shining brighter than the brightest lights of Broadway.

Link: [GET TICKETS](#)

***Please Note:** RedCoat ID number required. This discount is online only and available for select dates and seating locations. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.

VOLUNTEER MILESTONES, CONTINUED

100

Deb Audrick
Mary Bajorek
Deanna Beauchamp
Sally Benjamin
Klaus Bieber
Doreen Bradac
Lou Ann Brown
Cheryl Buller
Gary Capretta
Sylvia Capretta
Brenda Costarella
Dan Dawson
Mark Delis
Nancy Dunn
Judith Edminster
Lorna Fuller
Sue Funk
Keving Gesing
Nancy Green
Amanda Hanley
Colleen Hauer
Nancy Holchin
Debra Hudson Davis
Marty Hupp
Donna DeChant
Megan Huyghe
Linda Jones
Sandi Jones
Theresa Jones
Sandy Knaus
Traci Krejci

100

Carol Matthews
Herb Matthews
Lori McNeely
Sheen Mil
Ann Miller
Jill Miller
Loren Miller
Bob Morecki
Deb Napier
Elayne Newcomb
Domenic Parente
Sherrie Parker
Kelli Jo Parr
Kevin Rasch
Venezuela Robinson
Zak Roe
Donna Ross
Susan Saunders
Melissa Schilling
Lisa Schroeder
Jeanne Shuster
Mary Vasil
Cindy Verbiak
Denise Walters
Holly Wilgus
Julia Wilgus
Eileen Wilson
Laura Wilson
Stella Wischmeier
Bill Woods

Please Welcome our Newest RedCoats!

Denise Abboud
Tom Acquaviva
Gwido Dlugopolsky
Libby Gabor
George Gruss

Joyce Gruss
Mary Handzlik
Katy McGrath
Theresa Tulsiaak
Myra Washington

Please Welcome our Newest STARS!

Courtney Handschug

Please Welcome our Returning RedCoats!

Laura Bajorek

Thank You to our Retiring RedCoats with 10+ Years of Service

Merida McGuire Martin	13 years
Kanti Patel	28 years
Barbara Shearer	11 years
Don Shearer	11 years

In Memorium

Terrie Kuehn

* Denotes Head Usher

RECOGNIZING EXCEPTIONAL SERVICE

Compliments to RedCoats who received
STAR Awards this month



Tracy Adkins
Nancy Binder
John Blazek*
Corri Boswell*
Cynthia Boylan
Gary Burlin* (2)
Clark Button
Vicky Byrne
Heather Chapman
Kim Colliai*
Cynthia Collyard*
Sean Connelly

Mary Delsanter
Cheryl Dever*
Karen Doubrava
Jonathan Evans* (2)
Jennifer Farrell
Janice Friswold
Dave Genco*
Laura Grimke*
Jenna Haas
Sal Karanouh-Schuler
Jon Kastelein*
Joe Klak*

Heather Kral*
Diane Kramer
Joanne Majoros* (2)
Ann Mancini*
Sharon Minter
Tom Pappalardo*
Robert Peschke
Beth Petrequin
Michael Placko*
Lauren Plasterer*
Brian Sheetz*
Chris Sheetz*

Barbara Simon
Jo Ann Solnick
Lynn Sperli* (2)
Ken Strail*
Dee Stanley Myra
Washington Ross
Wason*
Pam Watts
Lenore Wolf*
Tom Wolf*

UPCOMING WEEKS VOLUNTEER NEEDS AND RUNNING TIMES



Guest Evacuation Training

- [SA 1/20 8:15 AM](#)



Murder on the Orient Express

Hanna Theatre || 150 min. w/ I
February 9 – March 3

- [SA 2/10 6:00 PM](#)
- [TU 2/13 8:30 AM](#)



Tamia & Joe

KeyBank State Theatre || approx. 150 min.
February 10

- [SA 2/10 6:30 PM](#)

UPCOMING WEEKS RUNNING TIMES

Mrs. Doubtfire

Connor Palace Theatre || 165 min. w/ I
January 9 – 28

Men Are From Mars, Women Are From Venus

Hanna Theatre || approx. 120 min.
January 19 – 20

Paul Taylor Dance Company

Mimi Ohio Theatre || approx. 90 min.
January 20

Nimesh Patel

Mimi Ohio Theatre || approx. 90 min.
January 21

Shen Yun

KeyBank State Theatre || approx. 120 min.
February 10

Mamma Mia!

Connor Palace Theatre || 165 min. w/ I
January 30 – February 4

ATTENTION: TICKET SCANNERS



If you are assigned to ticket scanning, please do not tell guests with digital ticket issues to come to box office to be issued "paper tickets".

Instead direct them to box office for assistance.

The box office staff is instructed to help guests figure out digital tickets, with printing only as a last resort.

NOTES ON THE SCHEDULE

Since making our comeback in 2021, we have added 1,000 new volunteers! We are now just over the number of volunteers we had pre-pandemic.

While this is certainly great news for Playhouse Square in that our volunteer ranks have come back to pre-2020 levels, it means that there are fewer performances in which to extra.

Our weekday evening, Saturday matinee and Sunday crews are now full. We are only recruiting new volunteers for Saturday evenings.

The Volunteer Department does its best to ensure that each team volunteers at least once every month. When the schedule indicates that extras are needed, only 10-20 volunteers are able to be added to the performance.

The schedule comes out every Wednesday morning at 6:00 am. If a request to extra comes in before 6:00 am, it is automatically processed last. Please wait until after the schedule is published to send in a request.

Check-back dates do work!

Most of our cancellations come in the two days before the performance.