



SOCIAL MEDIA COMMUNITY GUIDELINES

We are committed to fostering a positive, inclusive, and respectful online community for Playhouse Square followers, where users can connect with our organization and each other over a common interest in the performing arts. The following guidelines outline the expected behavior and content standards for our various social media platforms.

1. Be Respectful

- We do not tolerate any form of hate speech, harassment, or discrimination based on race, ethnicity, gender, religion, sexual orientation or disability.
- Personal attacks, threats, or any form of bullying towards our staff, visiting artists or our patrons showcased on our channels will not be tolerated.

2. Relevant Content

- Comments and posts from users should be relevant to our channels / the event being discussed. Off-topic commentary may be removed to maintain a focused and valuable conversation.
- Any spam, repetitive comments, self-promotion, or irrelevant links will be removed and repeat offenders may be blocked.

3. No Inappropriate Content

- Do not post comments with offensive language including profanity or overt vulgarity.
- Do not post or share images or videos that are violent or sexually explicit. Such content will be removed immediately.
- Any content that promotes or endorses illegal activities is not allowed and will be reported to the appropriate authorities.

4. Protect Privacy

- Do not share personal, confidential, or sensitive information about yourself or others. This includes addresses, phone numbers, email addresses, and financial information.
- Avoid sharing content, including images or videos, that involve other people without their consent.

5. Monitoring

- Our social media accounts are moderated during normal work hours to ensure adherence to these guidelines. We reserve the right to delete comments, block users, and report as needed.
- If you come across any content that violates these guidelines, please report it to us. We take all reports seriously and will take appropriate action.

6. Feedback and Support

- We value your feedback and are always looking to improve our social media presence. Feel free to share your thoughts and suggestions with us in a respectful manner.
- If you need support or have questions, please reach out to us via email salesandservices@playhousesquare.org

7. Updates to Guidelines

- We reserve the right to update or modify these community guidelines at any time. Any changes will be communicated through our social media channels and updated in this document.
- By continuing to engage with our social media, you agree to adhere to any updated guidelines.

