

October
2021



★ VOLUNTEER
MILESTONES

**PINS WILL BE
AWARDED IN
NOVEMBER**

**RedCoats who received
STAR Awards since June:**

- Laurie Campobenedetto*
- Sherry Dangremond*
- Lorrie Devaney
- Mary Land
- Sharyn Lowenkamp
- Joanne Majoros*
- Gerald Meader
- Ann Mancini
- Susanne Smith
- Ann Vondruska
- Kaila Walker

* Denotes Head Usher *

From the desk of Meg, Volunteer Manager

Thank you all for an extraordinary effort since Lion King began! As one guest's return survey commented, "The red coats & staff did an exemplary job of getting everyone through quickly & very efficiently. They were also very friendly, welcoming, and super helpful w/any questions we had. Thank you so much for a wonderful experience!" You are the welcoming face of Playhouse Square and guests certainly notice and appreciate it!

We are working daily to re-build and grow our team! We added some phenomenal new team members in September who have completed their training. Look for the nametags with the stars – they are the newest members of our RedCoat family. Please welcome them and spread the word that we are adding more top notch ushers!

Please check the schedule for your teams' assigned dates. We are currently running about a 10%-20% no show rate, which is a challenge to the performance and your fellow RedCoats. Please remember to email redcoats@playhousesquare.org with any changes (cancellations, extras etc.) prior to the performance date. We need our A team for all performances!

Our KeyBank Broadway season is about to begin! Prom is just around the corner (starts Nov. 2) and I need more "dates" (extras) for all the performances. You don't even have to bring me flowers – just your great smile and your willingness to volunteer! This lively, upbeat show will warm your heart and leave you with a smile on your face! I can't wait to go to prom with you!

I truly appreciate all you do – every night has been a family reunion as you all have returned!

New Positions / Rapid Testing

With the current health & safety protocols, we have added new RedCoat positions and a Rapid Testing Station for guests without vaccine documents (located in the Bulkley Lobby). The new positions are:

- **Helen Steps** (located at the top of the steps by the garage connector)
- **Bulkley Lobby Doors** (located on Euclid Avenue at the Bulkley Entrance)
- **State Lobby Doors** (located on Euclid Avenue at the KeyBank State Entrance)
- **H.U. Box Office Lane** (located in front of the box office)

The positions are in place to welcome the guests, dispense masks if needed, and most of all to remind guests to have their Vax cards or negative COVID test and ID's ready. We are not checking, just reminding in case those items are in their car.

We have added a position at the Mimi doors (located inside the Mimi Ohio – just past the vax check lines. This position directs to theaters & the rapid testing location, if needed.

When checking in, please note which position you are assigned to – Lobby and lobby door positions are different. If you are assigned to the doors, lobbies and steps, please go to your position right after check in. Our guests are arriving early to meet the new protocols and RedCoats are needed to welcome them and assist with directions. Your Head Usher from the Box Office lane position will stop by and answer any questions you have about your position.

**UPCOMING WEEKS
VOLUNTEER NEEDS AND
RUNNING TIMES**

The Lion King – Extras Needed

KeyBank State Theatre

- [TH 10/14 6:00pm](#)
- [FR 10/15 6:00pm](#)

Fortune Feimster - Extras Needed

Mimi Ohio Theatre

- [FR 10/29 5:30pm](#)
- [FR 10/29 9:00pm](#)

The Tempest - Extras Needed

Hanna Theatre

- [FR 10/15 6:00pm](#)
- [SA 10/16 6:00pm](#)
- [WE 11/3 6:00pm](#)
- [TH 11/4 6:00pm](#)
- [SA 11/6 12:00pm](#)

**Where Did We Sit On The Bus? –
Extras Needed**

Allen Theatre

- [SA 10/23 6:00pm](#)
- [FR 10/29 6:00pm](#)
- [SA 11/6 6:00pm](#)
- [TU 11/9 5:30pm](#)

The Whispers – Extras Needed

KeyBank State Theatre

- [SA 11/6 6:30pm](#)

Set It Off – Extras Needed

KeyBank State Theatre

- [SU 11/7 2:30pm](#)

**The Prom – Extras Needed – ALL
SHOWS**

November 2 – 21

Connor Palace Theatre

RedCoat Referral Program

Do you know anyone who would love to be a part of the RedCoat family? If so, ask them to complete the RedCoat Interest Form on our website.

[Become a RedCoat | Playhouse Square](#)

Be sure they list your name on the referral line!

Beginning August 1st and ending December 31st, the three RedCoats with the most referrals will receive some awesome Playhouse Square swag.

RedCoats have already referred over 100 people! Thank you!



BROADWAY BUZZ!

The Buzz is back! Pre-show talks featuring Joe Garry resume with The Prom.

Please check the schedule for Buzz team assignments!

**Please Welcome our
Newest RedCoats!**

Jackie Angelo
Dianne Anderson
Michelle Anderson
Laureen Atkins
Barb Baciak
Ken Baciak
Maureen Bagley
Jamie Ballard
Kirsten Bardwell
Sydney Bates
Margie Bodle
Corri Boswell
Linda Brentar
Travis Brock
Molly Brunner
Mindy Buddie
Judy Carlin
Cynthia Chagin
Mark Cheslow
Dori Chriszt
Mary Chriszt
Meg Clark
Danielle Coburn
Vicki Coen
Karol Cornelius
Pamela Cunningham
Jane Darden-Kral
James Davis
Heidi Decker
Mary Delsanter
Ramune Dorner
Rada Duplik
Sophie Farrar
Maureen Feller
Rose Flanagan
Richard Fox
Andrea Freeman
Tricia Gadd
Cheryl Garinger
Amy Gibson
Yamini Gowda
Bob Green
Ginny Green
Pat Grzybowski
Beverly Haas
Jenna Haas
Judy Haas
Scott Hare
Chanene Hawkins
Linda Hill
Karen Himes
Wanda Himmel
Lisa Hollendonner
Erica Hopkins
Judy Hudgins
Judy Jackman

Lynette Jeffers
Tyler Jensen
Alex Johnson
Kathy Johnson
Mary Lou Johnson
Paul Kershey
Sharon Kish
Diane Klak
Joe Klak
Connie Kochert
Leigh Ann Kukral
Gary Kula
Nancy Latza
Allison Leahy
Sharyn Lowenkamp
Ruth Lynch
Susan Mannarino
Naomi Mays
Chris McCourt
Jim McCourt
Leanne McIntosh
Jeanette Metcalf
Jim Metcalf
Barbara Milter
Pat Mineur
Rhonda Moore
Barbara Myers
Elizabeth Parsell
Shirley Pashall
Jean Pennock
Kate Pfaff
Karen Ponting
Judy Ramos
Samuel Ramos
Lori Reichard
Vivian Riccio
Renee Risser
Anne Ross
Sue Salontay
Margie Schneider
Richard Schwartz
Shirley Simon
Terri Simon
Holly Sofia
Eloise Thatcher
Ken Thomas
Heather Timko
Barbara Van Hala
Susan Vinborg
Rebecca Voit
Sheila Wayne
Amy Weber
Lisa Wilhelm Celeste
Lee Will
Sandra Williams Walker



The Prom – Extras Needed for ALL Shows