

2021-2022 School Field Trip Policies & Registration Procedures

Field trip requests are honored on a first-come, first-served basis, and must be submitted through the online [2021-2022 School Field Trip Order Form](#) for approval.

Important notes regarding the order process:

- Registration for all Playhouse Square field trips opens July 26, 2021.
- **COMPLETED ORDER FORMS ARE NOT A GUARANTEE OF FIELD TRIP RESERVATION.** You will be notified regarding the status of your order within two business days. If you have not received a confirmation, please re-submit and contact the Education Hotline at 216-348-7909 or schoolprograms@playhousesquare.org.
- Seats will be placed on a temporary hold for all approved field trips. To finalize your field trip reservation, either a 20% deposit or a school purchase order for the full amount due must be received within ten business days of your field trip approval.
- **Registration and orders by phone are not accepted, but we are happy to answer your questions.** For assistance in choosing the best shows for your class, please call the Education Hotline at 216-348-7909.
- Ticket requests will be accepted up to one week prior to an in-person performance, based on availability.
- Date and time selections are not required for virtual, streaming performances. All registered classrooms will have access to the performance for the full range of dates listed. Groups registering after the start of a streaming performance window will have access for the remainder of listed dates. No additional dates will be added for late orders.
- Sign interpreters are scheduled for Wednesday, 10:00 a.m. performances.

TICKET PRICES

School Matinee Performances (In-person field trips)

Ticket prices apply to both students and adults.

School groups of 10 or more: \$6 per ticket

Small groups 9 or less, \$11 per ticket

For every 20 seats purchased, you will receive one complimentary seat. Every person attending the theater must be accounted for in your reservation numbers. Please note, no children under the age of two are permitted into the theater for school matinee performances.

Streaming Performances for Schools (Virtual field trips)

Registrations are \$20 per class

General rates may accommodate up to 30 students per class. If your class is larger, or if you're registering multiple groups, please contact us for a price quote. Adult participation is free, though they must be accounted for in your reservation numbers. A limited number of ticket subsidy is available for these performances.

Cleveland Metropolitan School District

A limited number of FREE, subsidized field trips are available to schools within or partnered with the Cleveland Metropolitan School District. Funds are allocated on a first-come, first-served basis from the time of order receipt. All

[eligible schools](#) will be automatically considered for these subsidies, but may contact us prior to submission for more information about remaining subsidy by performance.

Free tickets are available for 12:00 p.m. performances only. All other CMSD field trips will be approved at a discounted rate of \$3 per ticket.

PAYMENT INSTRUCTIONS

In-person Field Trips

- A 20% non-refundable deposit is required within 10 business days of your field trip approval. Payment can be made in the form of a check (school or personal), MasterCard, Visa, American Express or Discover. If these options are not available to you, a school purchase order is a legally binding document which may be submitted in lieu of a deposit to secure your order. If submitting a school purchase order, it must be for the full amount due. Cash payments are not accepted for school matinee performances.
- For in-person performances, you may adjust the amount of tickets in your order up to three weeks prior to your scheduled performance, subject to availability. No reservation decreases will be accepted after this time. No refunds will be issued for schools who choose to pay in full prior to this deadline or for students who are absent on the day of the performance.
- **All orders must be PAID IN FULL at least two weeks prior to your scheduled field trip.** Playhouse Square reserves the right to cancel any reservation which is not paid in full two weeks prior to the field trip date.
- Full payment is required for all late registrations (less than two weeks prior to the performance). Purchase orders will not be accepted for late registrations.
- Invoices will be emailed to the field trip coordinator and other administrative representatives, as requested.

Virtual Field Trips

- A school purchase order or full payment is required to finalize orders for streaming performances. Access links will not be sent until an order has been finalized and full payment or a PO covering the full amount due is received.
- No refunds will be issued once access links have been distributed.
- Invoices will be emailed to the field trip coordinator and other administrative representatives, as requested. Performance access links will be sent to all registered classroom teachers directly.
- Final payment must be remitted within 30 days of performance start date.

WAITING LISTS

We offer a waiting list for all sold-out field trips. Groups on the waiting list will be notified when space becomes available, in the order in which inquiries were received.

INCLEMENT WEATHER AND “SNOW DAYS”

- If your school is closed due to inclement weather on the day of your scheduled, in-person field trip, please notify our office prior to show time. Your school will receive credit toward a comparable field trip within the same season. No credits will be issued for streaming performances.
- You must contact Playhouse Square within seven business days of your canceled field trip to receive your credit and schedule an alternate trip.
- **NO REFUNDS WILL BE ISSUED FOR INCLEMENT WEATHER.**

COMING TO THE THEATER

- Please plan to arrive at least 20 minutes prior to the start of your performance or field trip.
- All school matinee performances are approximately 60 minutes in length, unless otherwise noted.
- Tickets will not be distributed for school matinee performances, but groups will have assigned seats.
- House Managers are assigned to oversee our volunteer ushers and provide guest services. Their office is located in the lobby of the theater should you need assistance before, during or after your performance.
- Playhouse Square strives to provide barrier-free access to performances and events. Please let us know about any accessibility needs your group may have prior to arriving for your performance so we can be prepared to assist.

- In order to ensure the best experience for all our guests, please be aware that inappropriate behavior may result in disciplinary action or suspension from school field trips for one year.
- Home schools are welcome to attend all field trips but may be asked to provide certification documents.
- We make every effort to get you and your students back to school in a timely manner. On average, dismissal from a school matinee performance takes 25 minutes from the time the show ends, but may take longer depending on the number of schools in attendance. Please plan accordingly.
- **All school groups are responsible for scheduling their own transportation, regardless of bus subsidy status.**
- **Playhouse Square is not able to provide space for class lunches.**
- **No children under age two are permitted in the theaters at school matinee performances.**

2021-2022 PERFORMANCE OPTIONS

Streaming Performances for Schools (Virtual Field Trips)

Mermaid TV

October 11-29, 2021

Recommended grades Pre-K-2

Charlotte's Web

October 25-November 12, 2021

Recommended grades K-5

Citizen James, or The Young Man Without a Country

November 1-19, 2021

Recommended grades 10-12

Commanding Space: The Rise of Annie Easley and the Centaur Rocket

November 15-December 17, 2021

Recommended grades 3 and up

The Carp Who Would Not Quit & Other Animal Stories

January 10-28, 2022

Recommended grades Pre-K-2

Memphis

January 17-February 4, 2022

Recommended grades 9-12

Harriet Tubman and the Underground Railroad

February 28-March 18, 2022

Recommended grades 3-8

Five Days with Step Afrika!

May 2-20, 2022

Recommended grades K-12

School Matinee Performances (In-Person Performances)

Don't Let the Pigeon Drive the Bus! (The Musical)

February 8-11, 2022, 10 a.m. & p.m.

Recommended grades Pre-K-3

Turning 15 on the Road to Freedom

February 16, 2022, 10 a.m. & p.m.

Recommended grades 5-12

Doodle POP

April 26-29, 2022, 10 a.m. & p.m.

Recommended grades Pre-K-2

Dino-Light

April 26-29, 2022, 10 a.m. & p.m.

Recommended grades 2-8

SNAP

April 29, 2022, 12:00 p.m. only

Recommended grades 1-12

IMPORTANT: Due to the nature of the entertainment industry, all performances, dates and times listed are subject to change without notice.